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BAHIR DAR UNIVERSITY
BAHIR DAR INSTITUTE OF TECHNOLOGYS
SCHOOL OF GRADUATE STUDIES
FACULTY OF COMPUTING
DEPARTMENT OF INFORMATION TECHNOLOGY
MSc THESIS ON:-
DEEP LEARNING-BASED BUSINESS INCOME TAX
FRAUD DETECTION MODEL

BY:
ANEGA WSISAY TESFAYE

NOVEMBER, 2023

BAHIR DAR, ETHIOPIA



BAHIRDARUNIVERSITY
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TECHNOLOGYFACULTYOF COMPUTING
DEEPLARNING-
BASEDBUSINESSINCOMETAXFRAUDDETECTIONMODEL

By:
AnegawSisayTefaye

A Thesis Submitted To Bahir Dar University, Bahir Dar Institute Of Technology, School Of Graduate Studies. In Partial Fulfillment Of The Requirements For The Degree Of Master of Science In The Information Technology In The Faculty Of Computing.

Advisor:-Dr. Mekonnen Wagaw (PhD)

NOVEMBER, 2023

BAHIRDAR, ETHIOPIA

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DECLARATION

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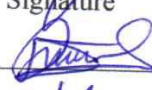

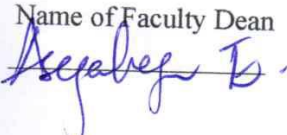

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Approval of thesis for defense result

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ACKNOWLEDGEMENT

First and foremost, I praise the Almighty God, who favours me to begin and to bring to an end this study. My next and most earnest gratitude must go to my advisor Dr. Mekonnen Wagaw for his continuous support and guidance throughout the various stages of this thesis. Without his personal involvement and intervention at critical stages, it would have been very challenging to complete the thesis according to the initially set plan. He provided critical and useful feedback and suggestions on approaching the research problems systematically and tactfully. He showed me how the research will be produced, and how the best advisor interacts with his student(s), and he is really a model for academic professionals. I thank him all the time. I would like to thank my classmates for their all-rounded help during our stay at Bahir Dar University. I am also very grateful to my family for their all-rounded support. The deepest gratitude also goes to members of the Information Technology Management Directorate Department in MOR. They are offering the necessary data and to their unreserved professional support and advice. Special thanks also go to all my friends inside me. Finally, I would like to thank my wife Fentanesh Melku for her priceless support; your support helps me to finalize the study.

Table of Contents

ACKNOWLEDGEMENT	I
LIST OF FIGURES	v
LIST OF TABLES	vi
LIST OF ABBREVIATIONS	vii
ABSTRACT	viii
CHAPTER ONE	1
INTRODUCTION	1
1.1 Background	1
1.2 Motivation	3
1.3 Conceptual Framework	4
1.4 Statement of the problem.....	4
1.5 Objectives of the Study.....	6
1.5.1 General Objective	6
1.5.2 Specific Objectives	6
1.6 Research Questions	6
1.7 Methodology of the Study	6
1.8 Scope and Limitations of the Study	7
1.8.1 Scope of the study	7
1.8.2 Limitations of the Study	7
1.9 Significance of the Study and Beneficiary of Study	8
1.10 Ethical Concern.....	8
1.11 The Study Outlines	9
CHAPTER TWO	10
LITERATURE REVIEW	10
2.1 Introduction	10
2.2 Taxation System.....	10

2.2.1 TaxationSysteminEthiopia	11
2.3 Taxfraud.....	12
2.4 TaxFraudDetection Approaches	13
2.4.1 MachineLearningApproaches	13
2.4.2 ArtificialNeuralNetwork.....	13
2.4.3 Deeplearning	16
2.5 ConvolutionalNeural Network.....	21
2.6 ApplicationofDeep Learning.....	26
2.7 Relatedwork	27
CHAPTERTHREE	32
METHODOLOGY(MATERIALSANDMETHODS)	32
3.1 Introduction	32
3.2 ResearchFlow	32
3.3 UnderstandingtheRevenuesDomain	32
3.4 UnderstandingtheData	34
3.5 Datapreparation	35
3.5.1 DataPre-processing	35
3.6 SoftwareTools	39
3.7 Hardwaretools	42
3.8 EvaluationTechnique	42
CHAPTERFOUR	45
DESIGNANDIMPLEMENTATIONS	45
4.1 Introduction	45
4.2 ProposedsystemArchitecture	45
4.3 DescriptionofProposedSystem	45
4.3.1 InputData	45
4.3.2 DataCleaning	48

4.3.3 EncodingCategoricalData.....	51
4.3.4 FeatureScaling.....	52
4.3.5 TargetDatasetDescription.....	52
4.3.6 BuildaProposed Model.....	53
4.4 TrainingComponentsoftheProposedModel.....	54
4.5 Evaluationand Prediction Stage.....	55
4.6 Data Analysis.....	56
CHAPTERFIVE	57
MODELEXPERIMENTATIONANDDISCUSSIONONRESULTS	57
5.1 ModelExperimentation.....	57
5.2 ExperimentDesign.....	57
5.2.1 ExperimentationI.....	60
5.2.2 ExperimentationII.....	60
5.2.3 ExperimentationIII.....	61
5.3 AnalysisandDiscussion ofResults.....	62
5.3.1 AnalysisofExperimentation I.....	62
5.3.2 AnalysisofExperimentation II.....	63
5.3.3 AnalysisofExperimentation III.....	64
5.4 VisualizingtheProposed Model.....	65
CHAPTERSIX	69
CONCLUSIONANDRECOMMENDATIONS	69
6.1 Conclusion.....	69
6.2 Recommendations.....	70
REFERENCES	72
APPENDICES	77
AppendixA:DescriptionofOriginalDatasetFeatures.....	77
AppendixB:SampleSourceCode.....	80

AppendixC:SampleCNNTrained Model	82
AppendixD:TheResultofActualValuesandPredicted/ExpectedValues.....	82
AppendixE:ConfusionMatrixandClassificationReport	83
AppendixF:ModelSummary	84
AppendixG:Interview	84

LISTOFFIGURES

Figure1.1Theoreticalframework oftheStudy	4
Figure2.1ExampleofMultilayerNetwork	14
Figure2.2DiagrammaticrelationshipsofAI,MLandDL.....	18
Figure2.3ExampleoftheInputvolumeandfilter	22
Figure2.4ExampleoftheConvolutionoperation.....	23
Figure2.5 AnExampleofoneconvolutionlayerwithactivationfunction	24
Figure3.1Researchflow	32
Figure3.2Featurescalingsample.....	37
Figure3.3Diagrammaticaloverallofthedatapre-processingsteps	39
Figure4.1DiagrammaticOverallofResearchDesign.....	45
Figure4.2MatrixCorrelationbetweenFeaturesbeforePre-processingPhase	48
Figure4.3DiagrammaticviewofMissing ValueHandling	49
Figure4.4SVGArchitectureoftheProposedMode.....	55
Figure5.1Loss-epochdiagramvisualisationonExperiment1	63
Figure5.2Accuracy-epochdiagramvisualizationonExperimentI	63
Figure5.3Loss-epochdiagramvisualisationonexperimentII	64
Figure5.4Accuracy-epochdiagramvisualizationonexperimentII	64
Figure5.5Loss-epochdiagramvisualizationonExperimentIII	65
Figure5.6 Accuracy-epochdiagramsvsvisualizationonExperimentIII.....	65
Figure5.7TN,TP,FN,FPConfusionMatrixDescription	67
Figure5.8PrecisionRecallAUCcurveDescription	68

LIST OF TABLES

Table 2.1 Direct and Indirect Tax Types	10
Table 2.2 Summary Related Work on Tax Fraud	28
Table 3.1 The Confusion Matrix for Tax Fraud	43
Table 4.1 Number of Data Based on Income Class	47
Table 4.2 Handling Missing Values	49
Table 4.3 Outlier Value Handling	50
Table 4.4 Label-Encoding Sample	51
Table 4.5 Feature Split Sample	52
Table 4.6 Target Dataset Splitting	53
Table 5.1 Experiment Used to Build Model 59	
Table 5.2 Classification accuracy using Keras-CNN model without Activation Function	60
Table 5.3 Classification accuracy using Keras-CNN model with Activation Function	61
Table 5.4 Classification accuracy using Keras-CNN model with regularisation and Performance Improvement	62
Table 5.5 The Requirement of ROC Curve	67
Table 5.6 Summary of the Experimentations	68

LIST OF ABBREVIATIONS

ADAGRAD: Adaptive Gradient
ADAM: Adaptive Moment Estimation
AI: Artificial Intelligence
AUC: Area under the Curve
ANN: Artificial Neural Network
CIO: Chief Information Officer
CNN: Convolutional Neural Network
CS: Comma Separated Values
DSS: Decision Support System
DL: Deep Learning
FNR: False Negative Rate
ITMD: Information Technology Management Directorate
JSON: JavaScript Object Networking
MLP: Multilayer Perceptron
ML: Machine Learning
MOR: Ministry of Revenues
RELU: Rectified Linear Unit
RNN: Recurrent Neural Network
ROC: Receiver Operating Characteristic
SGD: Stochastic Gradient Descent
SIGTAS: Standard Integrated Government Tax Administration System
TIN: Tax Identification Number
TNR: True Negative rate
TP: True Positive rate
VAT: Value Added Tax

x

ABSTRACT

The collection of tax is the main source of income for the government. Tax collecting has been associated with a lot of fraud, which is a challenge to detect. Fraud involves one or more persons who intentionally act secretly to deprive the government of income and use it for their benefit. This study was initiated to

explore the deep learning technology for developing models that can detect tax fraud using data obtained from the Ministry of Revenues in Ethiopia.

To collect the data, the researcher used interviews and observation as primary data and database analysis as secondary data. The dataset used in this study had been taken from Ethiopia's Ministry of Revenues. After selecting the dataset, pre-processing techniques such as filling missing records, removing outliers, reducing the dimension, selecting the most relevant features, and finally normalizing the dataset input using features scaling are performed. The deep learning models for tax fraud detection are implemented using Python programming language. The experiments had been conducted by using the 23536-dataset records. We used **80%** of the dataset for training the model and the remaining **20%** of the dataset for testing the performance of the model that is developed by the Convolutional Neural network. The model had shown the highest classification accuracy of 84.64%. Then this model was tested by 4708 testing datasets and scored a prediction accuracy of 84.41%. The results of this study have shown that deep learning technology is valuable for tax fraud detection.

Keywords: Tax, Tax fraud, deep learning, Keras, CNN

CHAPTER ONE INTRODUCTION

1.1 Background

Taxation is one of the important elements in managing national income, especially in developed countries [1]. Taxation is a taxing authority, usually a government, levies, or imposes a tax. The purpose of taxation is “for the maintenance of the public force and administrative expenses” [2]. The term tax applies to all types of involuntary levies, from income to capital gains to estate taxes.

Common classifications of taxes are direct and indirect taxes [3]. A direct tax is a formal and economic incidence that is essentially the same. The taxpayer is not able to pass the burden to someone else. On the other hand, an indirect tax is a tax whereby the taxpayer's burden to pay the tax can easily be passed on to another person. Generally, the tax incidence of an indirect tax is on the end-user.

In the world, most countries have a taxation system history. From these, Ethiopia had a taxation system history, which began in the 1940s. The modern income tax system of Ethiopia began in 1944 E.C [4]. Ethiopia issued the first income tax law at a time when Ethiopia had a special political relationship with Great Britain, and the Ethiopian income tax schedule structure was borrowed from the British tradition of income tax

[1] schedules.

Ethiopia has issued largely autonomous income tax laws for Petroleum income tax, mining income tax, Agricultural income tax, and Main income tax [4]. The “main” income tax system consists of four schedules, identified by alphabets: A, B, C, and D. Schedule “A” income tax system charges “income from employment”; Schedule “B” “income from the rental of buildings”; Schedule “C” “income from business” and Schedule “D” “miscellaneous income” [4]. In Ethiopia, only the agricultural income of farmers and cooperatives is decentralized to the Regional Governments. Both the Federal Government and the Regional States have issued their income tax laws in respect of income sources reserved to each respectively by the Ethiopian Constitution, although

almost all of them are modelled upon the Federal Income Tax Law issued in 2002[5].

The tax authorities in Ethiopia categorized taxpayers into three Categories. Category “A” taxpayer’s annual income is more than 1,000,000 Birr. Category “B” taxpayer’s annual income is between 500,000 Birr and 1,000,000 Birr. Category “C” taxpayers’ annual income is less than 500,000 Birr [4].

The Collection of taxes is the main source of income for the government. However, during tax collection, the main problem is getting the exact income report from the taxpayers. This problem has been directed to the government's annual budget. The annual expenditure of the government depends on income [6].

Despite technological advancements providing efficiency in conducting business, these improvements have also brought about an explosion of data, creating a challenge to detect fraud in tax data.

The legal definition of fraud varies from country to country. Fraud essentially involves using deception dishonestly to make a personal gain [7]. Whilst the Oxford English Dictionary defines fraud as wrongful deception intended to result in personal gain [8]. In the academic literature, fraud has been defined as leading to the abuse of a profit organization's system without necessarily leading to direct legal consequences [8]. Fraud involves one or more persons who intentionally act secretly to deprive the government of income and use it for their benefit. Fraud is as old as humanity itself and can take an unlimited variety of different forms [9]. Parties and organizations to secure a business advantage through the unlawful act to obtain money, property, services, or to avoid payment perpetrate fraud. Traditional ways of data analysis have been in use for a long time as a method of detecting fraud. They require time-consuming investigations that deal with different domains of knowledge like finance, economics, business practices, and law [9]. Taxpayers to reduce tax liability mostly perform tax fraud, this illegal action performed to misrepresent the financial facts to government and tax authorities by providing false tax reporting [10].

This study focuses on the historical data of business income tax fraud caused by business taxpayers in a particular tax fraud report that may be declaring less income, less profit, exaggerated costs, misrepresentation of the price, and to complex network of financial transactions (open more branches).

This study detects business income tax fraud by using Deep Learning technology. Deep Learning is a class of machine learning algorithms in the form of a neural network that

uses a cascade of layers (tiers) of processing units to extract features from data and make predictions about new data [11],[12].

Deep learning is used for many applications like fraud detection on tax data, plagiarism, computer network management, and event detection to name a few [11], [12].

There are a variety of Deep learning networks such as Multilayer Perceptron (MLP), Auto Encoders (AE), Convolution Neural Networks (CNN), and Recurrent Neural Networks (RNN). Besides, Deep Learning supports different libraries and frameworks [13], [14] such as Keras, TensorFlow, Pandas, Sklearn and Numpy, MatPlot, and Seaborn, etc.

This study used Pandas libraries to read Excel files, and MatPlot libraries to plot different graphs and the study used Convolution Neural Network (CNN), which, significantly, enhances the capabilities of the feed-forward network such as MLP by inserting convolution layers. In addition, the study used the Keras framework to implement the CNN networks using the Python Programming Language in the Anaconda environment.

1.2 Motivation

A principal motivation behind this study, the global economic crime survey of 2016 suggests that more than one in three (36%) of organizations experienced a tax deception problem. The taxpayers do not pay tax properly that is in a year, more than seventy-eight (78 %) percent, and the numbers of taxpayers who commit tax fraud become increasing year-to-year accordingly MOR reports in Ethiopia.

These dishonest taxpayers' activities have a negative influence on honest taxpayers. Also, below twenty (20%) taxpayers should be audited yearly from the total taxpayers, which is prone to fraud based on auditor analysis. All taxpayers should be audited within five years, but according to the auditors' report, they cannot audit all taxpayers. One of the measures of a country's tax system is GDP at the current market price or tax/GDP ratio. The performance of the Ethiopian tax system has not improved quite considerably over the last decade. In 2015 shows that, the tax-to-GDP ratio has been far lower than even the Sub-

Saharan average. Ethiopian current tax-to-GDP ratio of 11% is far lower than the average for developed tax systems (25-35%), developing countries (18-25%), and even the Sub-Saharan average (16%)

[1].

The government of Ethiopia tries to minimize the fraudsters' taxpayers by addressing different techniques such as giving a short training awareness for taxpayers and traditional auditing techniques. However, there is still a challenge in the tax system. The above-mentioned illegal activities in this Section motivate us to study these fraudster taxpayers by using a Deep Learning algorithm to facilitate the management and audit tasks of the organization.

1.3 Conceptual Framework

In this study, the conceptual framework comprises the basic components of the study as well as the relationship of these elements with one another, which is used as a springboard by the study that explains the stages or steps done in the process. The components are data source, data processing tool, model development technique or algorithms, and model evaluation techniques as described in Figure 1.1.

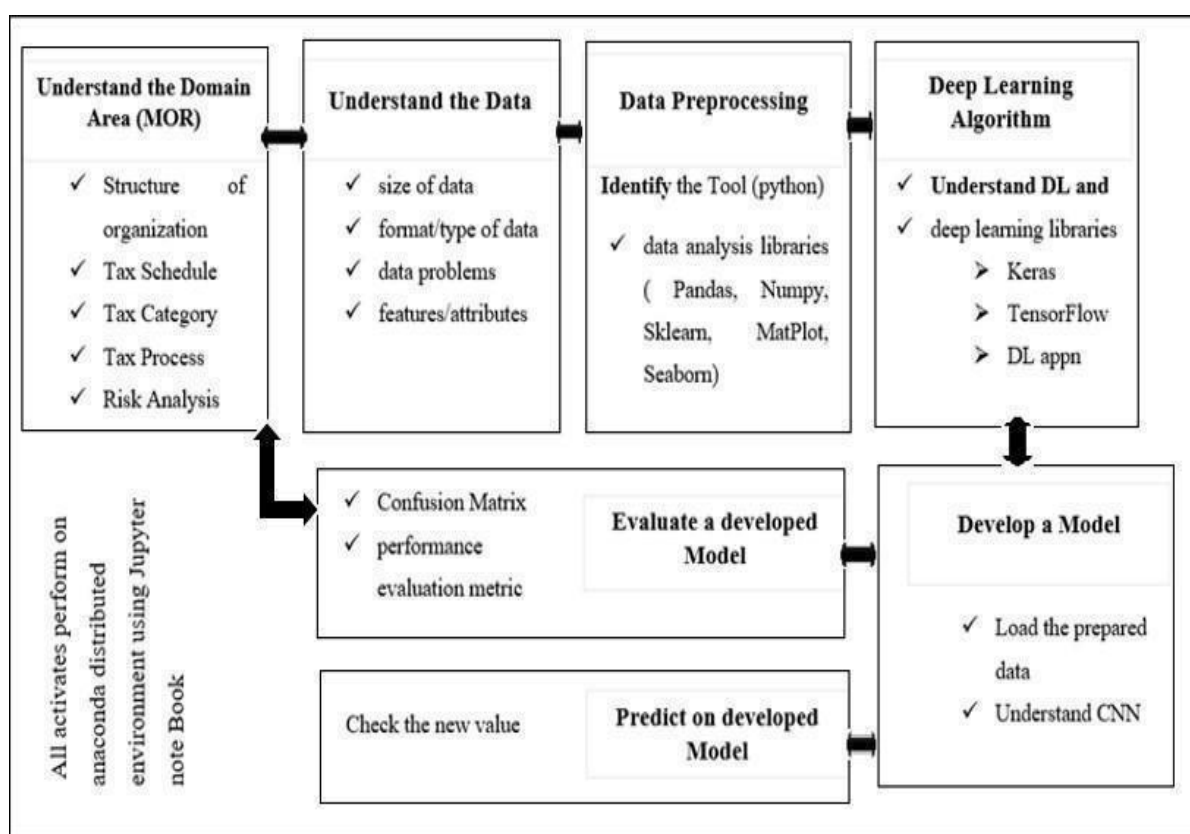


Figure 1.1 Theoretical framework of the Study

1.4 Statement of the problem

Tax fraud is an intentional reduction of the tax liability stemming from real transactions [7]. Tax fraud typically includes underreporting profits (Gross profit) and Annual income sales, overstating deductions (expenditure), underreporting

employee wages, failure to register tax statements, hiding of taxable receipts coming from the production and distribution of real products and services (withholding), overvaluing of VAT spent on inputs and abuse of tax return through untrue transactions [16]. These problems challenging the governments to collect tax, especially in developing countries, have been associated with a lot of fraud, which is a challenge to detect. In Ethiopia, the tax administration is not an exception to such challenges.

Despite putting up various audit techniques and strategies to fight tax fraud, such as desk audits, spot audits, comprehensive audits, and special audits. Tax Fraud has been continuing to be a challenge because fraud remains a limiting factor to the capacity of the government in raising revenues to carry out economic policies. Traditional strategies of auditing, which are investigating audits and tax audits

using risk analysis criteria cannot fix the loss amount of taxable income of the government. Recent research tends to use similar and standard methods to detect tax fraud and information on taxes is being stored in messy formats. Deep learning is needed to address income

fraud detection because it can learn to identify patterns in data that would be difficult or impossible to identify using traditional methods. For example, deep learning models can be trained to identify patterns in tax returns that are associated with fraud, such as unusual spikes in income or expenses, or the use of complex financial arrangements. Here are some of the advantages of using deep learning for income fraud detection:

Accuracy: Deep learning models can be very accurate in detecting fraud. In fact, deep learning models have been shown to be more accurate than traditional methods, such as rule-based systems.

Scalability: Deep learning models can be scaled to handle large amounts of data. This is important because income fraud is a growing problem, and the amount of data that needs to be analysed is increasing.

Cost-effectiveness: Deep learning models can be cost-effective. The cost of training a deep learning model can be high, but the cost of preventing fraud can be much higher.

However, there are also some challenges associated with using deep learning for income fraud detection:

Data requirements: Deep learning models require large amounts of data to train. This data can be difficult and expensive to collect.

Complexity: Deep learning models can be complex to build and maintain. This requires specialized skills and resources.

Interpretability: Deep learning models can be difficult to interpret. This can make it difficult to understand why a model has flagged a particular piece of data as suspicious.

1.5 Objectives of the Study

1.5.1 General Objective

The general objective of this study is to design a deep learning-based business income tax fraud detection model.

1.5.2 Specific Objectives

The specific objectives of this study are:

- ❖ To analyze the fraudulent taxpayer on business income tax.
- ❖ To select an appropriate methodology and tools to construct a target dataset.
- ❖ To design and develop proposed Model.
- ❖ To measure the performance of the proposed Model.

1.6 Research Questions

This study answered the following research questions.

- ❖ What are the important parameters that influence the identification of fraudulent taxpayer on business income taxes?
- ❖ How can deep learning models be used to detect new and emerging forms of business income tax fraud?
- ❖ How can deep learning techniques be applied to detect fraud on business income tax to improve the quality of service and minimize fraud?

1.7 Methodology of the Study

To define the research problem properly, primary data collected by interviewing concerned experts as well as through observation (questions raised during the interview described in Appendix G). Relevant literature reviewed on Machine Learning, Deep Learning algorithms, and fraud detection on tax data. The study used

mixed data collection methods and techniques to split the dependent and independent variables, which have an equal chance for the population to select.

In this study, python is empowered to implement most of the technical aspects of the data pre-processing tools within a deep learning algorithm to develop a model. In this study, the undertaken activities are data collection, data pre-processing, model building, and model evaluation and prediction. To implement the proposed study, software tools such as TensorFlow, Jupyter Notebook, Pandas, Numpy, Sklearn, Matplotlib, Seaborn, and Keras have been used and Anaconda environments have been used.

1.8 Scope and Limitation of the Study

1.8.1 Scope of the study

The scope of this study focuses on business income tax (Schedule C) taxpayers who prepared financial statements and balance sheets for federal governments. The financial statements and balance sheet are analysed by using tax risk analysing activities or criteria such as loss declaration, late payment, profit margin, custom, commencement, asset, audit option, and intelligence to name a few. Tax risk analysis is the most effective working area of the Ministry of Revenues. The effectiveness of tax risk analysis is used to improve tax revenue performance, to identify audit methods, and it is used to detect taxpayers from fraud. All taxpayers' files should be registered based on the criteria of tax risk analysis. Based on the scope we had done different activities for this study. We had identified the criteria of tax risk analysis that were used to minimize tax fraud. We had analysed the taxpayers' information based on these identified criteria to prepare the target dataset for MOR on business income tax. Also, we had analysed the data preparation methods, we had identified a deep learning-based algorithm to design a fraud detection model on business income tax, and we had constructed a model and we had implemented different experiments using CNN with Keras library, which help to identify tax fraudsters.

1.8.2 Limitation of the Study

This study is limited to Schedule "C" taxpayers who are paying taxes to the Federal Government and the study only uses convolutional neural network algorithms. The study is also limited on criteria of tax risk analysis based on the nature of the study, time, and resource constraints like the absence of appropriate data.

1.9 Significance of the Study and Beneficiary of Study

This study facilitates management and audit activities of the tax process in the Ministry of Revenues because both management and audit have roles to play in the detection of fraud. After analysis, the risk analysis processes of both management and audit can detect tax fraudster taxpayers, which have an expectation to save time, increase income for the government, and used to achieve a development plan.

This study has paramount uses for different stakeholders who are interested in the taxation system. The outcome of this study was used as a benchmark for auditors as well as a source of a methodological approach for dealing with deep learning on fraud management as well as others similar areas.

Finally, the study might have invaluable importance for future researchers who need to conduct a study. Taxes are fundamental to the existence and give the government power to allocate resources; to enable the government to provide/support social development; to stabilize the economy; to constitute and define the marketplace; and to encourage optimal economic growth. An improved tax system improves the revenues available for supporting public service without increasing the current tax burden on compliant taxpayers. Moreover, an improved tax system bolsters citizens' satisfaction by increasing their faith in the system and promoting the perception that everyone pays their legal share. Understanding the problem facing the tax administration system is the major factor that contributes to the success of the overall tax system. Unless the problems are pointed out and addressed properly, it may be difficult to design a sufficient and effective tax system that helps to narrow the existing tax administration gap.

1.10 Ethical Concern

The data for this study is obtained from the Ethiopian Federal Tax Authorised office by presenting a cooperation letter from Bahir Dar University. The letter was directed to the Chief Information Officer (CIO) of the department and I got the data from the Ministry of Revenue.

1.11 The Study Outlines

This study is structured into six chapters. Chapter 1 deals with the introduction of the whole document. It states the statement of the problem, the objective of the study, research methodology used.

Chapter 2 describes the state of the literature review and related works and the third chapter presents the methods and procedures of the study used and dataset preparation, software tools, and performance evaluation metrics. The fourth Chapter presents the Design and Implementation of the data. Chapter 5 presents the model Experimentation and Discussion on results. The last chapter presents the conclusions and Recommendations.

CHAPTER TWO LITERATURE VIEW

2.1 Introduction

This chapter mainly focuses on the background information and review of literature of the domain of this study. It includes a detailed explanation of taxation systems, tax fraud detection approaches, machine learning, and deep learning algorithms, and related works. Finally, the chapter is concluded with a summary of related works and the main gap that should be solved in this study.

2.2 Taxation System

A tax is not a voluntary pay ment or donation, but a required, according to legislative authority [17]. Tax collection is performed by a government revenue agency such as Canada Revenue Agency, the Internal Revenue Service in the United States, Kenya Revenue Authority, and Ghana Revenue Authority [4]. Tax involves every aspect of income-generating activities and consumption items, and requires not only the administrative capacity of revenue authority but also the involvement of private sectors through proper accounting and reporting [18]. The classification of tax is categorized into two [19]. These are direct and indirect taxes as defined in Chapter 1 in Section 1.1. The description of each tax category explains as follows in table 2.1

Table 2.1 Direct and Indirect Tax Types

Indirect Taxes	Description
Value Add Tax (VAT)	To a product from a business is the sale price charged to its customer, minus the cost of materials and other taxable inputs.
Turnover Tax	It is an indirect tax, typically on an ad valorem basis, applicable to a production process or stage.
Excise Tax	It is an inland tax on the sale, or production for sale, of specific goods; or, more narrowly, as a tax on a good produced for sale, or sold, within a country or licensed for specific activities.

Direct Taxes	Description
Withholding Tax	Is a government requirement for the payer of an item of income to withhold or deduct tax from the payment, and pay that tax to the government?
Personal Income Tax	Every person derives income from employment or other private organizations or non-government organizations.
Rental Tax	A tax that is imposed on the income from the rental of buildings.
Cost Sharing	A portion of the total project or program costs related to a sponsored agreement that is contributed by someone other than the sponsor.
Business Profit Tax	A tax is imposed on commercial, professional, or vocational activity or any other activity recognized as trade by the commercial code of tax.
Schedule D- Games Of Chance	Every person deriving income from winning at games of chance/for example, lotteries, tombola, and others similar activities.

2.2.1 Taxation System in Ethiopia

An income tax is one of the main sources of Federal and Regional Government revenues. The Ethiopian government used income taxes as one of the principal sources of domestic government revenue since the beginning of modern taxation [4] in the 1940s.

The Ethiopian income tax system is a “scheduler” in structure and orientation, the computation, assessment, and collection of income taxes based on some identified sources of income, like income from employment, income from the rental of property, and income from business. The modern income tax system of Ethiopia began [4] in 1944 E.C. when the first income tax law was issued to levy a tax on the income of individuals and businesses. The first income tax law was scheduled as having successive income tax laws issued over the years. Ethiopia issued its first income tax law at a time when it had special political relationships with Great Britain, and its scheduler income tax structure was borrowed from the British tradition of taxing income by schedules or sources.

The contents of the “schedules” of Ethiopian income tax have changed through successive income tax reforms in Ethiopia. Some of the original schedules have either completely disappeared or been replaced by others, while some of the schedules have retained their original contents [21].

The old income tax proclamation 286/2002 is amended to the federal income tax proclamation 979/2016 [6]. The proclamation provides for the taxation of income in accordance with the schedules: Schedule ‘A’ income from employment, Schedule B income from the rental of the building, Schedule C income from a business, schedule D other income, and exempt income (Federal income tax Proclamation No, 979/2016) [6].

Income tax shall mean every sort of economic benefit including non-recurring gains in cash or in kind from whatever source derived and in whatever form paid, credited, or received [20].

2.3 Tax fraud

Tax fraud is an intentional reduction of the tax liability stemming from real transactions [21]. However, in many countries (especially developing and transition countries), audit performance is reported as a weak aspect of tax administration, other irrespective aspects are working well [11]. Several developing countries do not yet have effective audit programs due to insufficient numbers of the required highly skilled and appropriately paid audit practitioners, absence of a sound institutional audit practice, illegal cooperation between taxpayers and auditors, lack of clear political support for the tax administration, and the deficiency of an appropriate legal and judicial environment [10]. Additionally, these countries tend to offset weak tax audits by adopting complex procedures, such as increased filing requirements and massive cross-checking. The audit is not a very welcome procedure for both the taxpayers and the economy. Conducting audits involves costs to the tax department as well as to the taxpayer. Tax administration agencies should use their scant resources very judiciously to achieve maximal taxpayer compliance, and minimal intrusion and costs. Among others, having an effective tax audit program is a key success factor for cost minimization and detection of tax fraud as well as proactively preventing tax fraud [7].

2.4 TaxFraudDetectionApproaches

2.4.1 MachineLearningApproaches

Machine learning is an application of AI that makes a machine learn and improve automatically without being explicitly programmed [22]. Unlike classical computer programs that perform a task explicitly programmed by the programmer, a machine-learning program uses a generic algorithm that can give information about a set of data without having to write any custom program, which is specific to the problem. That is instead of writing a new program for the specific problem, we only feed data to the general algorithm and it computes that data then the algorithm builds its own logic based on the given data [23]. The goal is to allow the computer to learn automatically without the help of human beings and adjust accordingly.

In this study for the tax fraud problem, the training dataset labelled as fraud and NonFraud were used. After learning from the dataset, the algorithm is able to predict with an unseen dataset during the training.

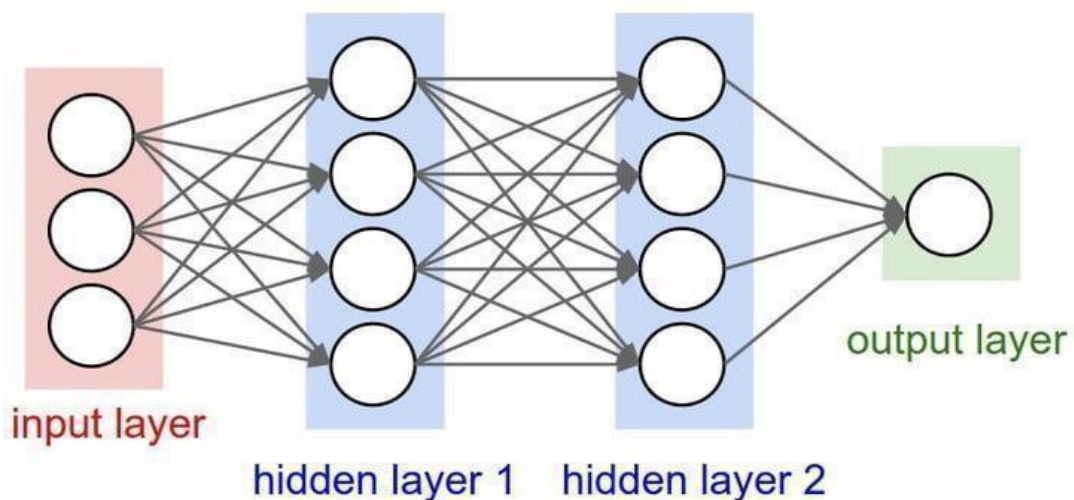
The second main category of machine learning is unsupervised (descriptive) learning, this approach has little or zero knowledge of the output and we want to try to find patterns or groupings within the data. The goal is to find an interesting pattern or to model the underlying structure in the data in order to learn more about the data [23].

2.4.2 ArtificialNeuralNetwork

Artificial Neural Network (ANN) is one of the most widely used supervised machine learning models. The primary focus of this study is a special type of NN. ANN sometimes called neural networks, computer program developed to mimic the human brain [13]. The term "neural network" originated in 1943 to find a mathematical representation of biological information processing [27]. Like humans, ANNs are trained through experience by giving appropriate examples without any special programming. ANNs are excellent at finding patterns that are very complex for humans to extract. They gain knowledge by collecting relationships and patterns in the data that is provided during the training [21, 23]. ANN contains multiple layers, where each layer will have a number of neurons. A neuron is a smaller building block of the network and it accepts an input, applies some computation, and generates a unique output [13].

2.4.2.1 Multi-Layer Networks

ANNs are a combination of multiple artificial neurons grouped in layers [13, 21]. Most of the ANNs except single-layer networks (a network without a hidden layer) have three types of layers, the input layer, one or more hidden layers, and the output layer. Multi-layer networks have one or more hidden layers. Each of the layers in the network consists of one or more neurons. The neurons in the input layer accept information from outside the network and transfer it to the hidden layers of the network. The input layer passes the data without modification (no computation is performed) process. The hidden layers (sometimes called layers with neither output nor input) perform mathematical computation and transfer the information from the input layer to the other layer. Most of the computation in the network is performed in the hidden layer. Neurons in the output layer perform computation and transfer the information to outside the network. The output layer transfers activations in the hidden layer to actual output, for example, classification and prediction. Multi-layer networks (or multi-layer perceptrons) are also known as feed-



forward neural networks.

Figure 2.1 Example of Multilayer Network

As shown in Figure 2.1 [29] above, each output of a layer of the neuron is received as an input in each layer of the next layer of the neuron; this kind of neural network is called a fully connected feed-forward neural network. In this type of neural network, neurons in the input layer receive the original input data while other neurons in the other layer receive the outputs of previous neurons. In a feed-forward neural network, information flows from the input layer to

theoutputlayerthrough

the hidden layer without going back. Each neuron in the network has an equal number of weights to the number of neurons in the previous layer [27].

2.4.2.2 Backpropagation Algorithm

The backpropagation algorithm allows the information to flow in reverse direction, the information flows backward from the output neurons to the input through the hidden layers in order to compute the gradient [24, 20]. During the training of the neural network, weights are selected appropriately; therefore, the network learns to predict the target output from known inputs [30]. Even though computing the analytical expression for the weights of the neurons is straightforward, it is computationally expensive. Therefore, we need to find a simple and effective deep learning-based fraud detection model for the tax system in Ethiopia algorithm, which helps us to find the weights. The backpropagation algorithm provides a simple and effective way for solving the weights iteratively in order to reduce error (minimizing the difference between the actual output and the desired output) in the neural network model [22, 30]. Small random values have been initialised for the weights of the network neuron when an input vector is propagated forward to the neural network. By using a loss function, the predicted output (output of the network) and the desired outputs (output from the training example) are compared. i.e. the gradient (error value of the network). The error value is simply the difference between the actual output and the desired output. The error values are then propagated back from the output layer to the input layer through the hidden layers and then the error values of the hidden layers are calculated. In this process, the weights of the hidden layers are updated. This is called learning during the training process of the neural network. When the weights are iteratively updated, the neural network gets better. The algorithms continue this process by accepting new inputs until the error value is less than the limit value of the weight we set before [20].

2.4.2.3 Activation Function

The final output of each neuron in the neural network is determined by activation function ϕ . Activation functions are functions that decide whether a neuron should activate (fire) or not by calculating a weighted sum and adding bias with it [31]. Activation functions introduced non-linear properties to the NN to overcome the drawback of early neural networks (Perceptron). The drawback of early NN was the problem of computing nonlinear and complex problems. The main purpose of the

activation function is to convert the input in a neuron of NN to output. The output of that neuron is used as an input in another neuron of the next layer of the network. If we do not use activation, the output of the neural network will be simply a linear function. A linear function is not applied in algorithms that need to learn from complex functional mapping on data [32]. The main reason that makes us use non-linearity is that we want the NN model, which learns and represents any arbitrary function, which maps inputs from the output.

In this study, the most widely used activation function, which is called Rectified Linear Unit (ReLU), has been used in the hidden layer of the network to make

our model more powerful and to learn complex features from data. It is used to create a light weight and effective nonlinear network [22, 33]. ReLU became popular in the past few years and now it is a state-of-the-art activation function for hidden layers [24, 20].

The main reason that makes ReLU simple and efficient is that it activates some of the neurons at a time. i.e. if the input is negative ($x < 0$), it converts it to zero and the neuron is not activated. ReLU can't be applied in the output layer of the neural network and this is the main drawback of this activation function. The sigmoid activation function has been used for the output layer of the model. The sigmoid activation function is the best activation function for binary classification and it exists between 0 and 1 [20]. It is the best choice for models that have probability output since the probability of anything exists between 0 and 1. Unlike the SoftMax activation function, the sum of the output of sigmoid functions is not equal to 1. The SoftMax function accepts arbitrarily n inputs and it gives n output values within a range between 0 and 1. This shows the probability of different classes defining each input. The sum of the value of the output is always equal to 1. SoftMax is the best choice of activation function for neural network models that are built for multiclass classification [11].

2.4.3 Deep learning

Deep learning is a subfield of machine learning that uses a neural network for its architecture and its learning is based on a data representation algorithm instead of task-

specific algorithms [34, 24,]. In the last decade, neural network applications are growing faster than ever mainly because of many powerful computers

(inexpensive processing units
and a large amount of data. As discussed in Section

such as GPU)

2.4 above an ANN has one or more processing layers. Depending on the problem we want to solve, the number of layers we use in the network differs. If the number of layers are two or three we call the network shallow architecture. When an ANN architecture that contains a very large number of layers, the network is called deep architecture and deep learning refers to this deep architecture of NN

[35]. Multilayer networks were known since the 1980s, but for several reasons, the networks were not used to train a neural network with multiple hidden layers [22]. The main problem that prevented the use of multilayer networks at that time was the curse of dimensionality, i.e. if the number of features of dimension grows, the number of configurations increases.

As the number of configurations increases, the number of data samples for the training increases exponentially. Therefore, collecting sufficient training datasets was time-consuming and it was not cost-effective for the usage of storage space [22, 36]. Nowadays most of the neural networks are often called deep neural networks and they are widely used. We can train a neural network with many hidden layers because a huge amount of data, as well as storage space, and computational resources, is available.

The traditional machine-learning algorithm needs separate hand-tuned feature extraction before the machine-learning phase. Deep learning has only one neural network phase. At the beginning of the neural network, the layers are learning to recognize the basic features of the data, and that data feeds forward to the other layers in the network for additional computation of the network [22].

Deep learning techniques are new and rapidly evolving. Nowadays deep learning performs better than other traditional machine learning approaches because of the availability of a large amount of data and high-performance computing machine components such as GPU [24].

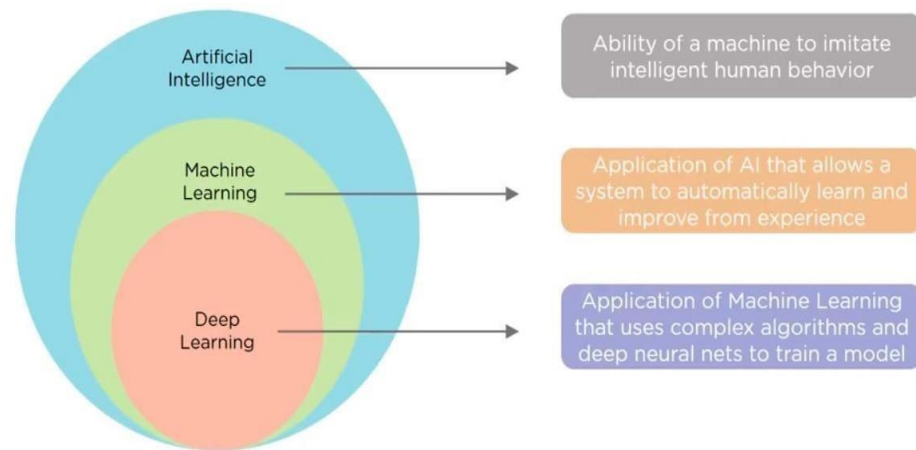


Figure 2.2 Diagrammatic relationships of AI, ML and DL

Deep learning methods use multilayer processing with better accuracy performance and unlike traditional machine learning approach there is no explicit feature extraction, i.e. in deep learning architecture features are extracted automatically from the raw data and we can perform feature extraction and classification (it might be recognition depending on our problem) at once, therefore we only design a single model.

To overcome the complexity of the design, deep learning methods use backpropagation algorithms, loss functions, and too many parameters that make the model to learn complex features. The parameters are:

Dropout

Dropout is a weight regularisation in neural networks to avoid overfitting the data. Typically, the Dropout is 0.8 (80 % of neurons present randomly all the time) in the initial layers and 0.5 in the middle layers [27].

Optimizer and Learning Rate

Optimizer is used to optimize learning rates by using various techniques [28] including:

- ❖ **Stochastic Gradient Descent (SGD):** Gradient descent is a way to minimise an objective function parameterized by a model's parameter by updating the parameters in the opposite direction of the gradient of the objective function. Stochastic Gradient Descent (SGD) and find the best solution. If the network learns very fast, it may find suboptimal solutions if it learns very slow; it will take very long to train a network [13].

- ❖ Nesterov Accelerated Gradient (NAG): If a ball rolls down a hill and blindly follows a slope, it is highly unsatisfactory and it should have a notion of where it is going so that it knows to slow down before the hill slopes up again. NAG is a way to give momentum to this kind of prescience [29].
- ❖ Adagrad (Adaptive Gradient) is an algorithm for gradient-based optimization that adapts the differential learning rate to parameters, performing larger updates for infrequent and smaller updates for frequent parameters.
- ❖ Adadelta: Adadelta is an extension of Adagrad that seeks to reduce its aggressive, monotonically decreasing learning rate. Instead of accumulating all past squared gradients, Adadelta restricts the window of accumulated past gradients to some fixed size.
- ❖ RMSprop: RMSprop and Adadelta have both developed independently around the same time to resolve Adagrad's radically diminishing learning rates.
- ❖ Adam (Adaptive Moment Estimation): Adam is another method that computes adaptive learning rates for each parameter. In practice, Adam gives the best results.

Loss Function: To compute the error between actual and prediction values and measure the model's performance. Hyper parameters are fine-tuned to minimize the loss function. Some common loss functions are- Mean Square Error, Log loss, and Cross entropy.

Epochs: One completes a set of feed forward and backpropagation to train the entire network. One pass through all of the rows in the training dataset.

Batch Size: No input observation that is processed in one epoch. One or more samples are considered by the model within an epoch before weights are updated. One epoch consists of one or more batches, based on the chosen batch size and the model is fit for many epochs.

Model building: is a key objective of data analysis applications [27]. In the past, such applications required only a few models built by a single data analyst as more data has been collected, and real-world problems have become more complex, it has become increasingly difficult for that data analyst to build all the required models and manage them manually [26]. Building a system to help data analysts construct and manage large collections of models is a pressing issue.

Supervised vs. Unsupervised Models

The models are trained using supervised models and Unsupervised Models methods. Supervised models are trained through examples of a particular set of data, unsupervised models are only given input data and do not have a set outcome they can learn from. Supervised models have tasks such as regression and classification; unsupervised models have clustering and association rule learning. Supervised Models have algorithms such as Multilayer Perceptron, Convolutional Neural Networks, and Recurrent Neural Networks, and Unsupervised Models have Self-Organizing Maps, Boltzmann Machines, and Auto Encoders [30].

Some of the most commonly used deep learning architectures are

Recurrent Neural Network (RNN), Long Short-Term Memory (LSTM), CNN, Deep Belief Networks (DBN), and Auto Encoders.

- ❖ RNN is one of the first deep learning architectures that gives a roadmap to develop other deep learning algorithms. It is commonly used in speech recognition and natural language processing [38]. RNN is designed to recognize the sequential characteristics (remember previous entries) of the data. When we analysed time series data, the network has memory (hidden state) to store previously analysed data. To perform the present task RNN needs to look at the present information (short term dependency) and this is the main drawback. RNN differs from a neural network in that RNN takes a sequence of data defined over time [38].
- ❖ LSTM is a special type of RNN, which is explicitly designed to overcome the problem of long-term dependencies by making the model remember values over arbitrarily time intervals. The main problems of RNN are vanishing gradients and exploding gradients. The gradient is the change of weight with regard to the change in error. It is well suited to process and predict time series given time lags of unspecified duration. For example, RNN forgets the model if we want to predict a sequence of one thousand intervals instead of ten, but LSTM remembers such kinds of activities. The main reason that LSTM can remember its input in a long period is that it has a memory that is like memory on a computer that allows the LSTM to read, write and delete information [39]. It is mostly applied to natural language text compression, handwritten

recognition, speech recognition, gesture recognition, and image captioning.

- ❖ CNN is the popular deep learning architecture for different fraud detection tasks, especially for tax systems.
- ❖ DBN is a class of deep neural networks with multiple hidden layers where each layer of the network is connected to each other but the neurons in the layers are not connected to each other. The training of DBN occurs in two phases. It is composed of layers of Restricted Boltzmann Machines (RBMs) for the unsupervised pre-training and feed-forward network for the supervised fine-tuning phase. During the training of the first phase (pre-training), it learns a layer of features in the input layer. After the pre-training is completed, the fine-tuning phase begins. In the fine-tuning phase, it accepts the features of the input layer as input and learns features in the second hidden layer. Then backpropagation or gradient descent is used to train the full network including the final layer [40]. DBN is applied in image recognition, information retrieval, natural language understanding, and video sequence recognition.
- ❖ AutoEncoders are a specific type of feed-forward neural network, which is designed for unsupervised learning, i.e. when the data is not labelled. The inputs and outputs of AutoEncoders are the same. It accepts and compresses the input into a lower dimensional code and then reconstructs the output from the compressed code. AutoEncoders have three components namely the encoder, the code, and the decoder. The encoder accepts the input and produces output, whereas the decoder produces output by using the code. Anomaly detection is one of the most popular applications of AutoEncoders.

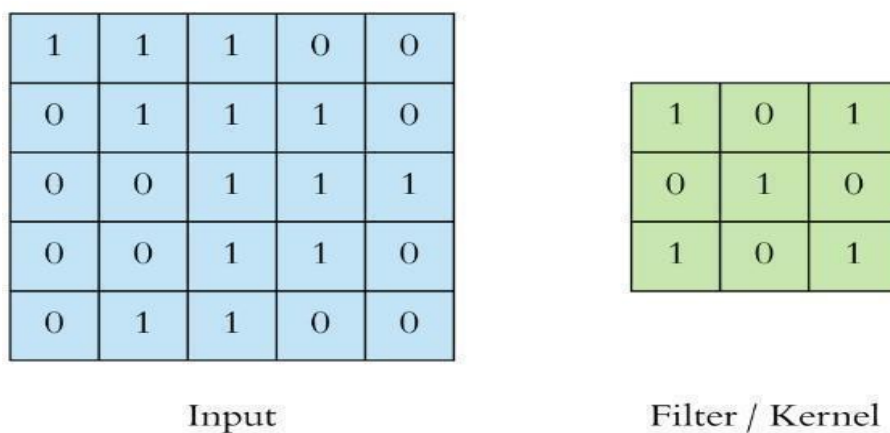
2.5 Convolutional Neural Network

A more capable and advanced variation of classic artificial neural networks, a Convolutional Neural Network (CNN) is built to handle a greater amount of complexity around pre-processing, and computation of data. In this study, CNN is used to detect business income tax fraud by giving a target dataset of fraud and No fraud taxpayers' data as an input. For the process of classification, CNN is used which is composed of various sequential layers and every layer of the algorithm transforms one volume of activation to another using different functions [29]. The basic and commonly used layers of CNN are the convolution layer, the pooling layers, and the fully connected Layer [22].

A. Convolution Layer

The main objective of the convolution layer is to extract useful features from the input data. The convolution layer is formed from a combination of a set of convolutional filters (feature detectors) which are small matrix values with size like 3×3 , 9×9 , and so on [29]. The filters are treated as neuron parameters and are learnable. Every filter is smaller than the input volume in spatial size (width and height) and extends the depth equal to the input volume (input data). For example, a typical filter might have a size of $5 \times 5 \times 3$ (5 widths, 5 heights, and 3 depths for the three-color channels).

The convolution operation is performed by sliding the filter on the input data from left to right across width and height and computes the dot product between the filter and the input data at any position. The output of this operation is called a feature map (activation map). Therefore, the filters are used to extract useful features from the input data. Whenever the values of the filters are changed, the features that are extracted or the feature map also changes. In the following illustration (Figure



2.4) we have prepared 2D input data of size 5×5 and 3×3 kernels.

Figure 2.3 Example of the Input volume and filter

The input and the filter were given; the next step is to perform a convolution operation by sliding or convolving the filter over the input. At every location, the dot product (by performing element-wise matrix multiplication and summing the result) is computed and stored in a new matrix called a feature map (Figure 2.5). As we can see in the following illustration, the output of the first convolution operation is 4 and the second is 3, these results are added to the feature map. The whole process is performed by sliding the filter to the right and adding the result to the feature map.

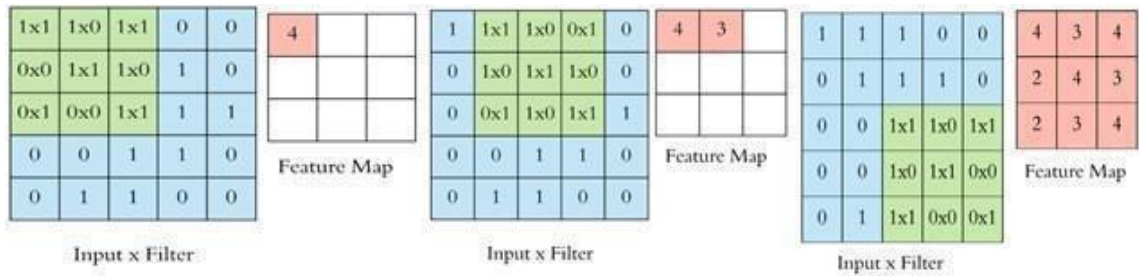


Figure 2.4 Example of the Convolution operation

The area where the convolution operation is performed is called the receptive field and its size is 3×3 because it is always the same as the size of the filter. We perform as many convolution operations as we can on the input by using different filters and we get distinct feature maps. Finally, we stack all the feature maps together and it is the final output of the convolution layer.

The size of the output neuron (the feature map) is controlled by three Hyperparameters: Depth, Stride, and padding. These parameters should be decided before the convolution operation is performed [29].

- ❖ **Depth** is the number of filters that we use on the convolution operation. The larger the number of filters the stronger the model we produce, but there is a risk of overfitting due to increased parameter count. During the convolution operation, if we use three different filters, we will produce three different feature maps. Finally, these feature maps are stacked as 2 D matrices, so, the depth of the feature maps would be three.
- ❖ **Stride** is the number of pixels that the filters slide on the input volume at a time. When the stride is 1 the filter matrix slides 1 pixel on the input volume at a time. When the stride is 2 the filter jumps 2 pixels on the input volume at a time and so on. If the number of strides is higher the output volume will be smaller.
- ❖ **Padding** is adding zeros in the input volume around borders. It is convenient to pad the input volume around borders with zeros. It helps to keep more information around the borders of the input and allows controlling the size of the feature map. Commonly filters with a size of 3, stride with 2, and padding with 1 are used Hyper parameters in CNN but, we can change these Hyperparameters depending on the input volume we have [29].

To control the number of free parameters in the convolution layer, there is a systematic method called parameter sharing. If one feature is useful to compute some spatial position, it should also be useful in another position. In other words, if we use the same filter (commonly called weights) in all parts of the input volume, the number of free parameters decreases. The neurons in the convolutional layers share their parameters and only connect to some parts of the input volume. Parameter sharing of resulting from convolution contributes to the translation invariance of CNN, i.e. when the input volume has some specific centred structure and we want the CNN to learn different features in some other spatial location, in this case, we simply share the parameters and call it locally connected layer [29].

Finally, to make a single convolution layer we need to add the activation function (ReLU) and bias (b) to the output volume. The following figure (Figure 2. 6) [43] shows one convolution layer of CNN with the ReLU activation function.

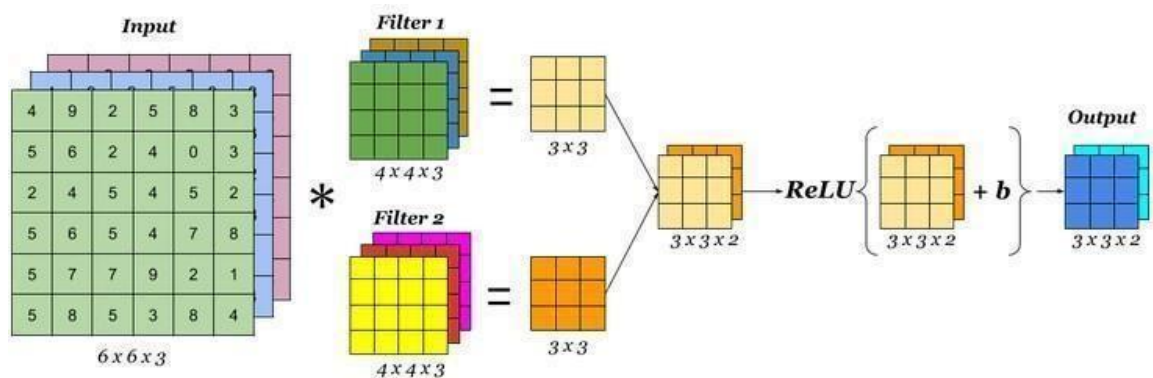


Figure 2.5 An Example of one convolution layer with activation function

B. Pooling Layer

To reduce the number of parameters, to extract dominant features in some spatial allocation, to progressively reduce the spatial size of the convolved feature, and to control the problem of overfitting in the network we need to add pooling layer (also called sub sampling or down sampling) in between some successive convolution layers in CNN [29]. This layer helps to reduce the computation power that is required to train the network. The pooling operation is performed by sliding the filter on the convolved feature.

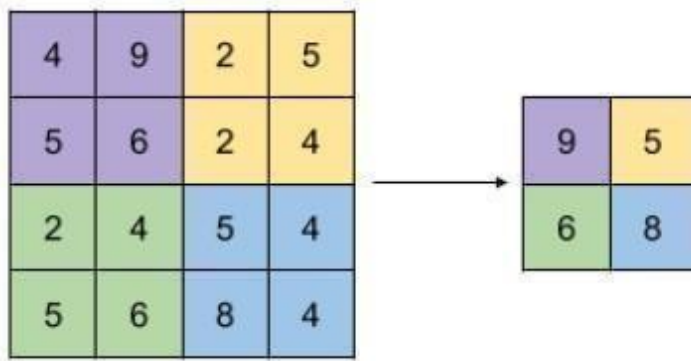


Figure 2.7 Example of Maxpooling

There are three types of pooling: Max pooling, Average pooling, and the less commonly used type, which is Sum, pooling. The max pooling (Figure 2.6) [29] is the most commonly used pooling operation and its output is the maximum value from the portion of the data covered by the filter. The average pooling returns the average of all the values from the data covered by the filter and finally, the sum pooling returns the sum of all the values from the portion of the data covered by the filter. The max pooling performs de-noising along with dimensionality reduction but average pooling is only used for dimensionality reduction. Therefore, max pooling is better than average pooling. The pooling operation is applied in all of the depth slices of the data after the convolution operation; the commonly used filter is 2×2 , and stride 2 but we can change it accordingly. For example, if we take the commonly used 2×2 filter (as shown in Figure 2.7), for the max pooling, it returns the maximum value from the four values [27].

C. Fully Connected Layer

The fully connected layer is the same as the traditional multilayer Perceptron that is discussed in Section 2.4.2.1 above. In a fully connected layer, every neuron in the previous layer is connected to every neuron in the next layer. This layer accepts the output of the convolution or pooling layer that is high-level features of the input volume. These high level features are in the form of a 3D matrix but the fully connected layer accepts a 1D vector of numbers. Therefore, we need to convert the 3D volume of data into a 1D vector called flattening and that becomes the input to the fully connected layer. The flattened vector is given to the fully connected layer and it performs mathematical computation like any ANN and the computation is discussed in Section 2.4.2. Activation functions such as ReLU in the hidden layers are used to apply non-linearity in these layers. By using the sigmoid activation function the last layers (output

layer) of the fully connected layer perform classification (probabilities of inputs being in a particular class) based on the training data. For example, in this study, the data classification will have two classes: Fraud and Nonfraud. In addition to classification, a fully connected layer is a better way of learning non-linear features of the output returned from convolution and pooling layers.

2.6 Application of Deep Learning

Financial fraud detection

Deep learning is being successfully applied to financial fraud detection and anti-money laundering. "Deep anti-money laundering detection system can spot and recognize relationships and similarities between data and, further down the road, learn to detect anomalies or classify and predict specific events". The solution leverages both supervised learning techniques, such as the classification of suspicious transactions, and unsupervised learning, e.g. anomaly detection [15].

Military

The United States Department of Defence applied deep learning to train robots in new tasks through observation [23], [26] [31]

Customer relationship management

Deep reinforcement learning has been used to approximate the value of possible direct marketing actions, defined in terms of RFM variables. The estimated value function was shown to have a natural interpretation as a customer lifetime value [23], [26] [31].

Recommendation systems

Recommendation systems have used deep learning to extract meaningful features for a latent factor model for content-based music recommendations. Multi-view deep learning has been applied for learning user preferences from multiple domains. The model uses a hybrid collaborative and content-based approach and enhances recommendations in multiple tasks [23], [26] [31]

Bioinformatics

An AutoEncoders ANN was used in bioinformatics, to predict gene ontology annotations and gene-function relationships. In medical informatics, deep learning was used to predict sleep quality based on data from wearable devices and

predictionsofhealthcomplicationsfromelectronichealthrecorddata.Deeplearninghas alsoshownefficacyinhealthcare [23],[26][31].

2.7 Relatedwork

Several authors have tried to study tax fraud detection, especially in developedcountries. There are many studies on tax fraud detection using data mining methods,machine learning, and deep learning technologies. Some of these are listed asfollows:Currently, in the area of the taxation system, the reduction of revenues

andlossoftax(income)ismainlycausedbytaxfraud.Toreducetheselossesthereisaneed to develop a state of the art and automated method for tax fraud detection.Besides advancements in taxation, technologies are alreadydoing agreat jobincluding fraud detection using data processing techniques and in the last twodecades, the technology is getting faster and more accurate output. Basically, a lotof work has been done for tax fraud detection using data processing and machinelearning approaches.However, most of the studies conducted in the identificationof tax fraud are using the traditional data processing techniques and they follow acommonstep,whicharedataacquisition,datapre-processing,datafeatureextraction,andfinallyclassification[14,6,15,56].Differentclas sificationtechniques are used in the literature such as Neural Network [57], support vectormachine (SVM), and some of the studies used both SVM and NN [58].There areno studies done in local flavour concerning business income tax Fraud detectionsince fraud natures are changing from time to time and the behaviour of frauds isdifferentfrom thedevelopedcountries.Mostresearchers usedclusteringandclassification techniques with k-Means and decision tree algorithms. In addition,most of the studies are implemented for specific domain areas. The main objectiveof this study is to apply Deep Learning to build a model that determines thefraudulent and non-fraudulent taxpayers to develop an effective tax collection bythe Ethiopian Ministry of Revenue. Therefore, to accomplish the tax audit operation,the authority needs to use the Deep Learning techniques to protect against fraud andimprove loyalty. In the following, we discuss literature in the area of tax frauddetection and classification, which are directly related to our study. The idea of thispaper is to increase the performance of tax data using the Bayesian network andParallelismtechniques.A parallelprocedureusedtheBayesiantechnique[21].

In the study “Fraud Detection on Bulk Tax Data Using Business Intelligence Data Mining Tool”, the author of this paper, used a Mixed Methods Research (MMR), involving both Quantitative and Qualitative methodology and he used the outlier algorithm mechanism [8]. An outlier calls Data that appear to have different characteristics than the rest of the population. The problem of outlier or anomaly detection is one of the most fundamental issues in data mining.

The weakness of this paper was that the dataset was very small which is not good for developing a good performance model. The Author uses traditional algorithms.

In this paper the Author tried to extract high-risk taxpayers using the variance and the mean, and standard deviation the suspicious financial behaviour is detected, the job coefficient field is used, and high-risk occupations are identified and classified [7]. This paper provides an overview of the concept of Data Mining techniques and different frauds in taxation. These techniques are DSS, fuzzy inference, and neural networks. DSS is a specific class of computerized information systems that supports business and organizational decision-making. Fuzzy inference is the actual process of mapping from a given input to an output using fuzzy logic [32].

This paper provides an explanation of an artificial neural network which is a single neural network and focuses on small personal income taxpayers. The paper has limitations when we see it related to neural network concepts and principles.

This paper focused on the machine learning approach to analyse tax fraud and focuses on classification techniques rather than regression techniques. The paper has limitations when we see it related to neural network concepts and principles.

The above-listed paper and other related papers explain in Table 2.2

Table 2.2 Summary Related Work on Tax Fraud

No	Paper	Techniques	No of data set used	References	Limitation
1	High-Performance Implementation of Tax Fraud Detection Algorithm	Bayesian network and Parallelism techniques.	10028	[21]	It uses a single dataset to train and test the algorithm.

2	FraudDetection on Bulk TaxData UsingBusinessIntelligenceData MiningTool: A Case ofZambia RevenueAuthority	Outlierdetection	-	[8]	it does notclearly definethe data setthat isused intheexperiment.
3	DetectingHigh-Risk TaxpayersUsing DataMiningTechniques	Linearregressionanalysisand SVM	33000	[7]	The paperdoes notconsider theimpact ofhumanfactors, suchas the qualityof the dataentry, on theaccuracy ofthealgorithm.
4	Application ofSoftComputingto Tax FraudDetection inSmall Businesses	Fuzzyinferenceand neuralnetwork.	-	[32]	The paperonly uses asingle datasetto train andtest thealgorithm.
5	On Big Data-based FraudDetectionMethod forFinancialStatementsof BusinessGroups	Clustering method(DecisionTrees,NeuralNetworks ,Bayesian BeliefNetwork,K-Nearest Neighbour)	-	[33]	The paperdoes notconsider thecostofimplementingand using thealgorithm.
7	DetectingFinancial Using DataMiningTechniques: ADecade Review from2004to2015	Surveypaper		[34]	The paperonly covers adecade ofresearch onfinancialfraud detection

					using data mining techniques.
8	Characterization and detection of taxpayers with false invoices using data mining techniques				The paper does not consider the impact of changes in tax laws or regulation on the accuracy of the algorithm.
9	Financial Fraud Detection with Anomaly Feature Detection	co-detection framework	-	[35]	it does not clearly define the data set that is used in the experiment.
10	Tax fraud detection through neural networks: An application using a sample of personal income taxpayers	Neural Network	2,000,000	[36]	The paper does not consider the cost of implementing and using the algorithm.
11	Machine Learning Approach for Taxation Analysis using Classification Techniques	Bayes, Function, Meta	365	[37]	The paper does not evaluate the effectiveness of the classification algorithm on a large-scaled dataset.

Summary

As mentioned in the previous sections, the study shows that deep learning has been widely used in the field of fraud detection, especially for tax systems, which is related to business in several ways. Deep learning techniques are also applied for

the detection and classification of different tax categories including business income tax but there is still a need to develop a more accurate and efficient model. As we see in the related works (Section 2.6) all previously conducted, papers have some problems, which we need to overcome in this study. For example, most of the papers used their datasets from internet searches or publicly available databases such as in Kaggle that is recommended but the tax dataset in most of the previously conducted researches are captured under controlled environments like in the laboratory setups. There are many laborious pre-processing stages such as handcrafted feature extraction, colour histogram, texture features, and shape features; most importantly, the methods used by previously conducted research works are not state of the art, i.e. most of the studies in the literature of tax fraud detection follow traditional tax data processing techniques [13, 14, 15, 16]. In addition to this, the main point of this study is that there is no tax data processing using deep learning techniques designed to detect or classify tax fraud detection so far. Hence, an accurate and efficient CNN-based model (avoids handcrafted feature extraction) for the detection of tax fraud by using tax analysis criteria is designed and developed.

CHAPTER

THREEMETHODOLOGY(MATERIALS ANDMETHODS)

3.1 Introduction

This chapter focuses on the description of methodologies that are used in order to accomplish the study including Flow of research, Methods of data preparation, software and hardware configuration of the study used, and evaluation techniques.

3.2 Research Flow

In this study, an experimental research method is followed in order to achieve the objective of the study. As we can see in the process flow block diagram (Figure 3.1), this study is conducted with three main phases. The first phase includes identifying the domain of the problem which means understanding the problem and understanding the tax data. The second phase is about data preparation of the study. The third phase is the designed model is implemented with appropriate tools and methods. The designed model is trained and tested with the appropriate data. During the training of the model, the performance of the model is evaluated. After getting the optimal model during evaluation, the model is tested with test data. Finally, the model is predicted by prediction methods.

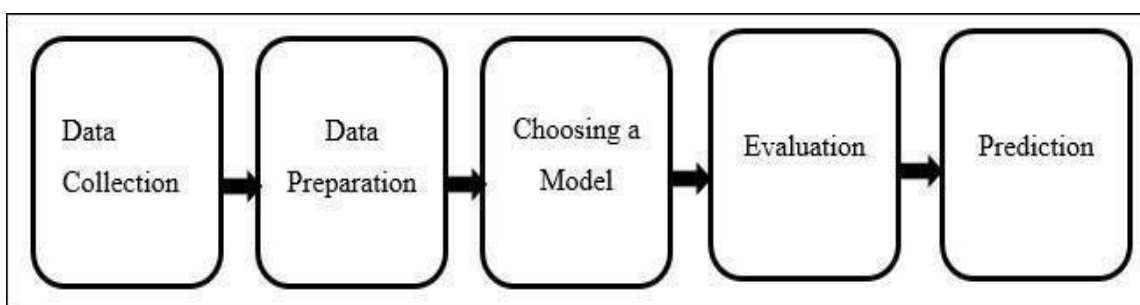


Figure 3.1 Research flow

3.3 Understanding the Revenues Domain

In this study, the data collection methods will be employed to define the general workflow of the business income tax, and the domain experts and to understand the interaction of the different Departments in the Ministry of Revenues.

The Ministry of Revenues is the body responsible for collecting revenue from customs duties and domestic taxes in Ethiopia. In addition to raising revenue, MOR is responsible to protect society from the adverse effects of trafficking [18].

MOR headquarters is in Addis Ababa which is led by a minister-level who reports to the Prime Minister and is assisted by different offices or branches, namely Internal Audit, Tax Transformation Secretary Office, Custom Commission, Institution Power and Support Branch, Minister Secretary Office, Tax Operation Office, National Lottery and Tax Compliance & Risk Management Directorate branch.

In MOR, thirty branch offices are available in Ethiopia, which comprise 22 Customs Control stations, 50 Checkpoints, and 153 Tax Centres. Tax Centre means a tax collection station administered under a branch office and located approximately taxpayers. This study understands the revenue collection task based on the

SIGTAS system. The Standard Integrated Government Tax Administration System (SIGTAS) is the computer system that enables MORE taxes to be administered. The system allows MOR to administer all aspects of most domestic taxes, including Registration, Assessment, Cashing, and Auditing in one easy-to-use integrated system. The system

was introduced in December 1997. Currently, operates in both the head office and branch offices. One of the main activities of the authority is auditing (risk analysis audit and investigation audit) the taxpayers' financial statements and balance sheets. The audit process and program development directorate is working with the Information Technology Management Directorate closely. The audit process departments to audit taxpayers' data firstly have the risk-analysed data. Based on this, the study focused on the risk analysis process to detect the taxpayers during auditing time based on the previous year financial statement and balance sheet.

Tax risk analysis process and tax fraud investigation

Under the tax Compliance & Risk Management Directorate sector, the Tax risk analysis process and tax fraud investigation are organized. Thus, directorates have the following activities:

- ❖ To change the tax and audit policy and strategy of the authority into practice.
- ❖ To create functional systems improved tax and audit activities.
- ❖ To perform a special investigation audit and transfer the result to the criminal investigation directorate.

Ministry of Revenues Risk Selection Criteria

The Ministry of Revenues needs to plan several screens. A screen needs to be devised to create the different benchmarks used by the report. Another screen will be devised to capture the details of the calculation of each benchmark while another will be needed to execute the calculation of the scores of the benchmarks to be used in the Audit Risk Criteria Report.

The Report's objective is to assess the overall risk of a specific set of taxpayers by ordering them according to risk factors. The report's intention does not necessarily target a specific tax type. The main purpose of the report is then to target who should be audited. A proper audit case would follow. It can, also be used during an audit case to guide or support the auditor. Since schedules C are the main taxes and their sum is used to define legally the annual turnover. The majority of the information captured for audit risk criteria comes from them. In addition, information needed for financial ratios comes from the financial statements and the tax declarations that are mandatory. It is important to note that although there is a tax selection criterion in the report, it is limited to schedules C. The MOR defines what mean risk and identifies the criteria that are used to compute the profile of taxpayer report.

3.4 Understanding the Data

The first step in any Deep Learning problem is to collect more data to work with, analyse the data thoroughly, and understand the various parameters like Dataset characteristics, Attribute characteristics, Number of Instances and Number of Attributes.

After understanding the domain area, we will have identified the data. Then, together with the required data for this study an application letter addressed to the ITMD. The Data extracted from the Sources by an Authorised Database Administrator and the extracted Data scramble to achieve confidentiality. The data for this study will comprise quantitative and qualitative data and levels of data measurement such as nominal, ordinal, interval, and ratio to analyse categorical data and numeric data. At this stage, the data will be described briefly. The description includes a list of attributes, their respective values, and data types. Here, taking data is not enough

for training because data in the real world is composed of different data problems [39] such as inaccurate data (missing data), the presentation of noisy data (wrong data and outliers), and inconsistent data.

In the study, we analysed the data problems to develop deep learning models, which need pure data that is easy for training.

3.5 Data preparation

In this study, taxpayers' record on business income tax is used as the main input to the model. However, no publicly available database that contains taxpayers' datasets working on "Schedule C" tax schedule type that we can download and use for the training of the model. In this phase, firstly we will have focused on understanding the revenue domain (business income tax type) and understanding the data as described in Sections 3.3 and 3.4. Secondly, we will have to understand the pre-processing steps to prepare the target dataset.

3.5.1 Data Pre-processing

In the real world, databases are highly susceptible to data problems. Due to this data processing is the key issue. Data processing is the conversion of raw data into useful information through a process [40], [41]. There are several methods and techniques, which can be adopted for the processing of data, depending on the software/hardware capability, time constraint, and available technology. These are:

- ❖ **Manual data processing** – In this type of data processing, the data are processed manually without the use of any electronic device or machine. The process is slow and less reliable; it requires a large labour, and the chances of errors being high [41].
- ❖ **Mechanical data processing** – In this method, the data are processed by using very simple devices like a typewriter or calculator. This method, when compared to manual data processing, is more reliable and time-saving. However, the output can still be very limited [41].
- ❖ **Electronic data processing** – This method is fast, reliable, and accurate. Computers are used to process data in electronic data processing. The labour required is minimal. Electronic data processing system, processing of a large amount of data with high accuracy is possible to improve quality and

maximize productivity. There are three stages of processed data. In the first stage, the collected data was inputted (domain expert and available data) into the system (keyboarding or uploading). In the second stage, the data were manipulated and in the third stage, the data was processed [41].

In addition to the types of data processing, the data pre-processing tools are applied for processing the data. There are different Data Pre-processing tools such as Data Pre-processing in R, Data Pre-processing in Python, and Data Pre-processing in Weka [42].

For this study, we had selected the Electronic data processing type and data pre-processing tool in python [43], [44]. Data cleaning routines are applied to fill the missing values (with the mean value, and median value), smooth out noise (by removing the record), and detect outliers (by removing or substituting with mean values, and median value) in the data. Feature selection consulting the domain experts and the deep learning using python attributes selection-pre-processing techniques (to reduce dimensionality) and by derivation of new attributes processed the cleaned data. The result of these processes generates data sets for training and testing.

Steps of Data Pre-processing

In this study, the source data is organised by CSV file format. To convert the source data into a clear dataset we applied the deep learning pre-processing steps. The file loaded from the source by using numpy and pandas because we needed a data frame and Numpy for array format data to prepare n_dimension matrixes. The steps are:

1. Get the dataset:

As described in section 3.2.1 we had to get the data from the Ministry of Revenue's office.

2. Data cleaning:

The data that we gathered was going to be messy, which may have inaccurate information or contain incomplete data like empty fields. In this phase, we had spent more time to understand the data thoroughly, fill in the missing values, identify smooth noisy data, identify or remove outliers, and resolve inconsistencies, and resolve redundancy caused by data integration. To solve the problems, we had used manual check upon excel file the noisy data, median strategy for fill missing value, and

boxplotvisualisationtoidentifytheoutliervalue.

3. Encoding Categorical Data

This study used deep learning neural networks but which require numeric input and output variables. Therefore, we had encoded the categorical data to numbers before developing a model. There are many ways to encode categorical variables, although the three most common are as follows:

- ❖ **Integer Encoding:** an integer mapped to each unique label.
- ❖ **One Hot Encoding:** a binary vector mapped to each label.
- ❖ **Learned Embedding:** Where a distributed representation of the categories is learned.

In this study, we will have used the integer encoding method according to our data.

4. Split the dataset into Input data and label data

After understanding the dataset and encoding all categorical features, we split the dataset into input data (feature data) which are independent variable (X), and label data, which is a dependent variable (Y) using the Sklearn library.

5. Feature scaling

Feature scaling is a method in data science used to standardize the range of independent features in a dataset. Feature scaling would prevent the mentioned problem and improve the overall performance of the model. Sample of feature scaling as described in figure 3.2 [45].

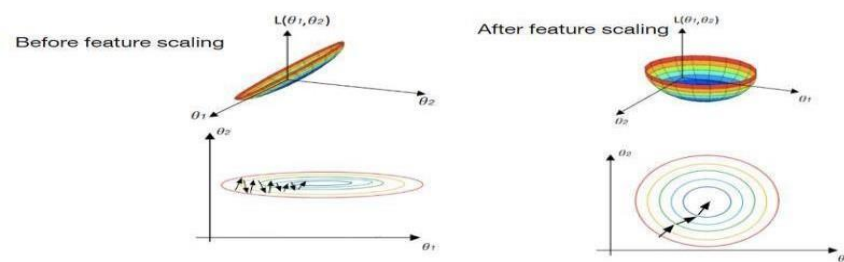


Figure 3.2 Feature scaling sample

In this case, the gradient descent can go straight towards the minimum of the loss function without any oscillation. In addition, it allows using a much higher learning rate, which reduces the overall training time of the model. Now that we have seen the benefits of feature scaling let.

Recycling data is the process of making non-uniform attributes of a dataset uniform. Now, the question is when we would know whether a dataset is uniform or not. When the scale of attributes varies widely that can be rather harmful to our predictive model; we call it a non-uniform dataset. The rescaling method is useful in optimization algorithms such as in gradient descent which is done using the *MinMaxScaler* class, under sklearn libraries.

Numeric data represents data in the form of scalar values. These scalar values have a continuous range. This means there is an infinite amount of possible values. Integers and floating-point numbers are the most commonly used numeric data types. Numerical values are going to be the most frequent data types. Even though they are already in a suitable format for calculations, the data may require some pre-processing steps. The main problem with numerical data is the different scales each feature holds [42]. In this study, we will use Normalisation, Standardization, and binarization to solve this problem.

Normalisation

Normalisation simply scales the values in the range [0 -1]. To apply it on a dataset we have subtracted the minimum value from each feature and divide it with the range (max-min) as shown in the following equation as described in the *Equation 3.1* [46]

Equation 3-1 Normalisation Equation
$$x_{new} = \frac{x - x_{min}}{x_{max} - x_{min}}$$

Standardisation

Standardisation on the other hand transforms data to have a zero mean and one-unit standard deviation. This can be achieved by the following equation as described in Equation [46] 3.2

Equation 3-2 Standardisation equation
$$x_{new} = \frac{x - \mu}{\sigma}$$

6. Split the Dataset into Train and Test Datasets

The dataset is split into training data and testing the dataset after cleaning. We use the training dataset to train our model and the test dataset to evaluate the trained model, which is unseen during the training of the model. To evaluate better, we kept it completely separate and unique from the training data and test data. The validation split is used to assess the performance of the model, which is built during the training, and used to fine-tune model parameters in order to select the best-

performing model. The literature recommends using the ratio of the training split from 60% up to 90% of the total dataset and the rest for testing [10, 40]. In this study, we have conducted the ratio **8:2**, which means **80%** of the dataset is for training and 20% of the dataset is for testing. From the training split, **20%** of the dataset is taken for the Testing Data set. Therefore, the training dataset contains 18828 datasets, and the Testing dataset contains 4708 datasets. Since the two classes (fraud and Nonfraud) have an equal number of datasets in each category, the dataset is split randomly into train, and tested according to the ratio stated above. Using an equal number of datasets in each class for training and testing helps to avoid the problem of overfitting because during the training updating of weights would not be biased in one of the categories. Figure 3.3 Diagrammatical over all of the data pre-processing steps:

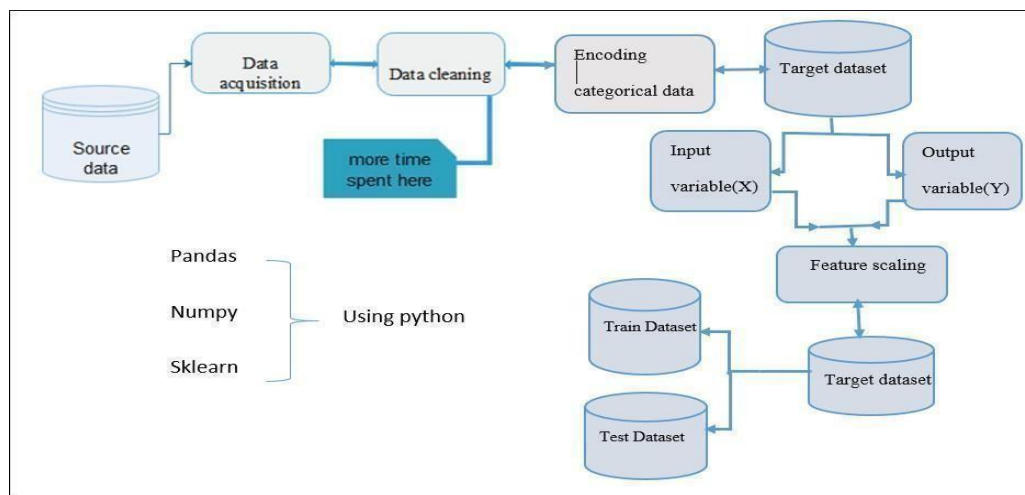


Figure 3.3 Diagrammatical over all of the data pre-processing steps

As shown in the above Figure 3. 3 To prepare the data, we will be using different machine learning libraries like pandas, NumPy, Sklearn with python Programming language. As seen in Figure 3.3 The target dataset splits into a train and test dataset, which is ready for constructing models.

3.6 Software Tools

Before selecting the tools, we have considered some criteria, which are helpful to select the appropriate software tools with their corresponding libraries.

The main criteria are the choice of programming language that will be used to implement the algorithm. The other criteria are to select tools with enough learning materials such as free video tutorials, and existing experience, and the other one is the

tools must be used in machines with limited resources (like CPU only). Software tools that we have used to implement the CNN algorithm are Python as a programming language with TensorFlow and Keras libraries on an Anaconda environment.

Anaconda is used for the implementation of the model and a free and open-sourced distribution of the Python and R programming languages for data science and machine learning-related applications that aims to simplify package management and deployment. Installing the Anaconda environment, we got the Conda

library, Jupyter notebook library, python library, and more than a hundred libraries [47].

Jupyter Notebook

Open-

source web application for interactive and exploratory computing and allows creating and sharing of documents that contain live code, equations, visualizations, and explanatory text. It is a platform for Data

Science at scale [48]. We have used a Jupyter Notebook to implement the coding part. It is easy and runs in a web browser.

Numpy

NumPy is the fundamental library for scientific computing with Python. Numpy is centred on a powerful N-dimensional array object; it also contains useful linear algebra, Fourier transforms, and random number functions [49].

Scikit-learn

Scikit-learn is an open-source library which consists of various classification, regression, and clustering algorithms to simplify tasks. It is mainly used for numerical and predictive analysis with the help of the Python language [49].

Pandas

Pandas are used for data manipulation, analysis, and cleaning. Python pandas are well suited for different kinds of data, such as tabular data with heterogeneously typed columns, Ordered and unordered time series data, arbitrary matrix data with row and column labels, unlabelled data, and any other form of observation or statistical datasets.

Seaborn and Matplotlib

Seaborn and Matplotlib are two of Python's most powerful visualisation

libraries. Seaborn uses fewer syntax and
has stunning default themes and Matplotlib is more easily customizable through
accessing the classes. Seaborn is an amazing
python visualisation library built on top of Matplotlib.

TensorFlow

TensorFlow is a software library or framework, designed by the Google team to implement machine learning and deep learning concepts in the easiest manner. It combines the computational algebra of optimization techniques for easy calculation of many mathematical expressions [50].

To install TensorFlow, it is important to have “Python” installed in our system [50].

Keras

Keras is a deep-learning framework that provides a convenient way to define and train almost any kind of deep-learning model. It is written in Python and can be run on top of TensorFlow, or Theano. Keras is an open-source neural network library written in Python. It is very simple to develop a model, user-friendly, and easily extensible with Python. Keras layers can be added sequentially or in many different combinations in a very easy way. Regarding hardware, you can run Keras on CPU and GPUs and switch between them in a very easy way [51], [52].

The core data structure of Keras is the Model class. There are two types of built-in models available in Keras: sequential models which are composed of a set of linear layers [12], [42], [43], and models created with the functional API which enables us to define a more complex model, such as multi-output models and directed acyclic graphs with shared layers [42], [43].

In this study, we will follow the Keras model lifecycle (Model creation, Configure the model, Training the model, and evaluation of testing data or prediction on new data) [51].

Additional Software tools

- ❖ EdrawMax: to design different diagrams necessary for the study.
- ❖ MS Word 2016: for documentation preparation of the study. The reason why, is its compatibility with various platforms and it is easy to use features.
- ❖ Microsoft Excel 2016: to handle the dataset and to compute technical issues
- ❖ Microsoft PowerPoint 2016: For Presentation
- ❖ Web browser: to run the python code using Jupyter notebook
- ❖ Mandalay software: It is a free, open source, which is a reference management tool. We have selected it for preparing the reference part of the study.

3.7 Hardware tools

To implement the CNN algorithm with the selected software tools a very slow machine with CPU Intel(R) Core (TM) i5-4210u CPU @ 1.70GHz processor, memory 8 GB was used. No GPU, which is the most important hardware in deep learning for computer vision research and also we will have to use additional hardware tools like Printer, and Secondary storage device (external hard disk, USB flash disk).

3.8 Evaluation Technique

After training our model, we need to know how the model generalises for never seen before data. This helps us to say the model is classifying well with new data, or the model is doing well only for trained data (memorising the data fed before) but not in new data (data that has not been seen before). Therefore, model evaluation is the process of estimating the generalisation accuracy of the model with unseen data (in our case test data). It is not recommended to use training data for evaluating a model because the model remembers all data samples, which are fed during training, which predicts correctly for all the data points in the training but not for data that has not been seen during the training. In this study, to check the performance of the proposed model we have used confusion matrix, Classification report and Metrics Derived from Confusion Matrix.

Confusion Matrix

A confusion matrix summarises the number of instances predicted correctly or incorrectly by a classification model [53]. We used to evaluate the fraud detection model; the standard metrics derived from the confusion matrix table are; True positive (TP), True negative (TN), False positive (FP), and False-negative (FN). In this study, there are two classes (i.e. Fraud and Nonfraud) and therefore the matrixes have a dimension of 2×2 . For the Target dataset a confusion matrix is similarly defined in that row and column 2×2 matrix.

Table 3.1 The confusion Matrix for Tax Fraud

Confusion Matrix		Predicted values	
		Fraud	Nonfraud
Actual values	Fraud	True Negative (TN)	False Positive (FP)
	Nonfraud	False Negative (FN)	True Positive (TP)

Based on below principles the numbers of true positive (TP), false negative (FN), false positive (FP), and true negative (TN) calculated for each class.

Terminologies [53] associated with Confusion matrix is:

- ❖ **True Positives (TP)**- True positives are the cases when the actual class of the data point was 1 (True) and the predicted is also 1 (True). From the context of this study, it defines the number of Non Fraud records that are correctly identified.
- ❖ **True Negatives (TN)**- True negatives are the cases when the actual class of the data point was 0 (False) and the predicted is also 0 (False). From the context of this study, it defines the number of Fraud records that are correctly classified.
- ❖ **False Positives (FP)**- False positives are the cases when the actual class of the data point was 0 (False) and the predicted is 1 (True). False is because the model has predicted incorrectly and positive because the class predicted was a positive one.
- ❖ **False Negatives (FN)**- False negatives are the cases when the actual class of the instance was 1 (True) and the predicted is 0 (False). False is because the model has predicted incorrectly and negative because the class predicted was a negative one (0). In the context of this study, it defines the number of records that are incorrectly classified as legitimate activities however in fact they are Non fraud.

Metrics Derived from Confusion Matrix

Below are the computation metrics of the classification model, which are derived from the confusion matrix in Table 3.1.

Accuracy:

To evaluate the performance of tax fraud detection in terms of correctness we will use Accuracy. It measures the ability of a classifier to correctly identify all samples, no matter if it is positive or negative. It determines the proportion of correctly classified instances concerning the total number of instances of the test. We can say that accuracy is the percentage of correctly classified instances over the total number of instances in the total test dataset [53].

$$\text{Accuracy} = \frac{TP+TN}{(TP+TN+FP+FN)} * 100 \dots\dots\dots (1)$$

Recall:

The ratio of the total number of correctly classified positive examples divided to the total number of positive examples can be defined as Recall. High Recall indicates the class is correctly recognized (a small number of FN).

$$\text{Recall} = \frac{TP}{(TP+FN)} * 100 \dots\dots\dots (2)$$

Precision:

To get the value of precision we divide the total number of correctly classified positive examples by the total number of predicted positive examples. High Precision indicates an example labelled as positive is indeed positive (a small number of FP).

$$\text{Precision} = \frac{TP}{(TP+FP)} * 100 \dots\dots\dots (3)$$

F-measure: Since we have two measures (Precision and Recall), it helps to have a measurement that represents both of them. We calculate an F-measure, which uses Harmonic Mean in place of Arithmetic Mean as it punishes the extreme values more. The F-Measure will always be nearer to the smaller value of Precision or Recall.

$$F1: \frac{2TP}{(2TP+FP+FN)} \dots\dots\dots (4)$$

CHAPTER FOUR

DESIGN AND IMPLEMENTATIONS

4.1 Introduction

This chapter focuses on the design of the proposed model Architecture and Train components of the proposed system were described briefly.

4.2 Proposed system Architecture

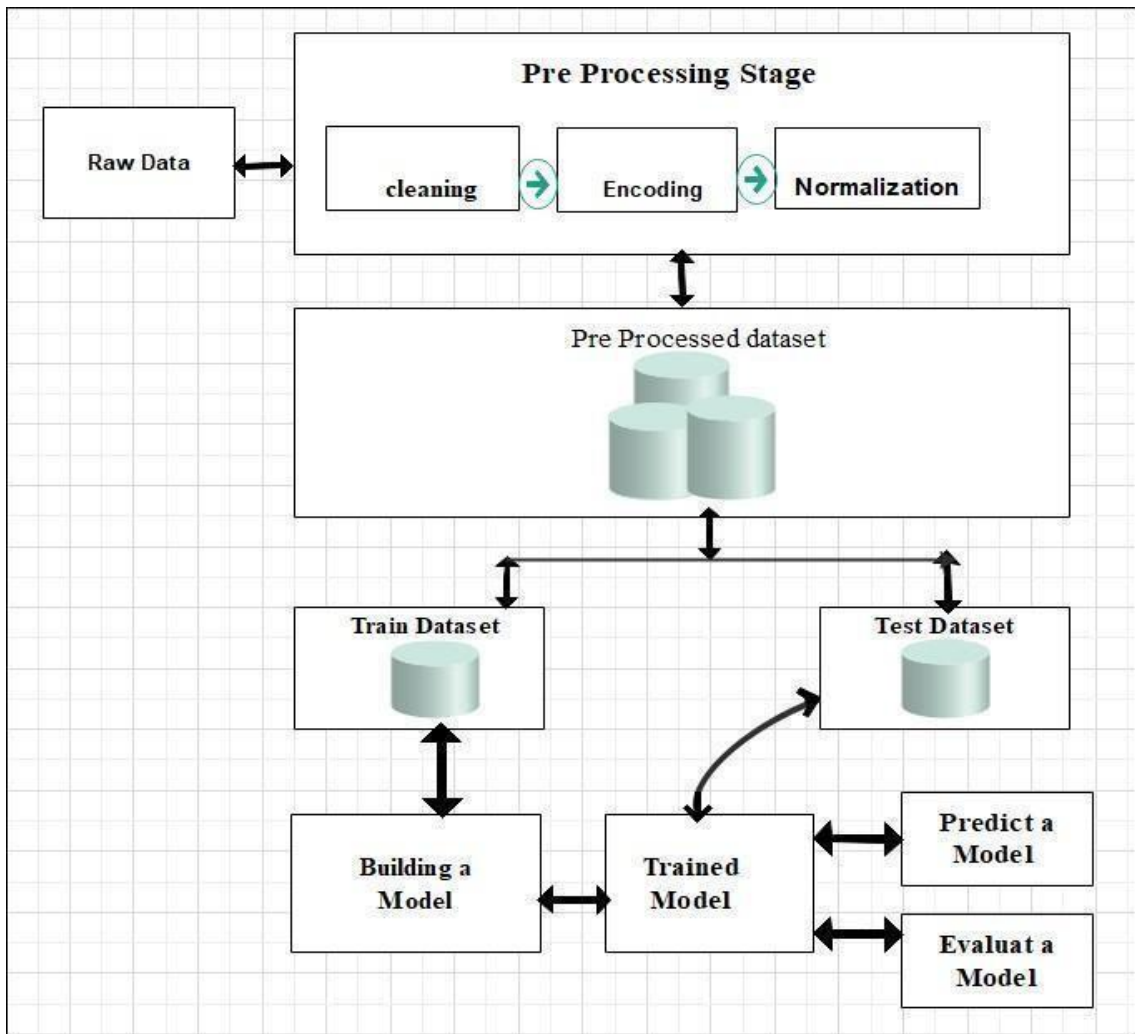


Figure 4.1 Diagrammatic Overall of Research Design

4.3 Description of Proposed System

4.3.1 Input Data

Starting from the source database, several transformations are performed before designing the target dataset as described before. When training a deep learning model the quality of the training data determines the quality of the model [39]. For

this study, the data is not clean in most cases as described in Chapter 3 Section 3.5. In this stage, the raw data is organized based on the organization rules. First, the Tax risk analyser developed the risk management criteria; design financial statement forms and balance sheet forms. Based on these forms the Taxpayers submitted the financial statement report to the auditor yearly or monthly. Some companies are using Peachtree or Excel for day-to-day activities. Currently, the organisation does not use communication methods such as tax systems and web sites to facilitate information, report exchange, and avoid physical interaction. The authority's auditors are checking the taxpayers' income and expenditures based on the taxpayers' financial report. The authority rates informally the low/high annual income sales, high gross profit/loss, high Total Expenses, net income/loss, refundable amount, and low total gross income as fraud suspicious claims. The auditors rate lower gross profit/loss, net income/loss, tax due/refundable amount, non-operating income, low-profit income tax, low total expenses, and low total gross income as Nonfraud suspicious claims. In addition to the above-mentioned criteria, which were used by experts for judging whether a tax claim is fraud suspicious or not, the type of tax/business and income class can also be employed for the investigation of claims whether they are suspicious of fraud or not. The private companies are also considered for showing fraud suspicious claims mostly because they may be having branches, sister companies and foreign companies while claims with government companies are mostly believed to be free of fraud. All the information was gathered during claim processing and submitted to the head of the auditor. The head assigns the auditor/s to investigate the case. After the investigation, the auditor/s report the result to the head. Based on the investigation result the head makes a decision. The authority can take the case to the court if necessary. The central database of federal taxpayers is found in Addis Ababa around Mexico Square. The database is managed by the ITMD department. After studying the database thoroughly, we have gone through thirty-five (35) important attributes. In Table 4.1, the total number of records is summarised based on the taxpayer's categories or income class.

Table 4.1 Number of Data Based on Income Class

Department	Taxpayer category	Number of records
Information Technology Management Directorate (ITMD)	A	11300
Information Technology Management Directorate (ITMD)	B	5330
Information Technology Management Directorate (ITMD)	C	7300
Total		23930

Already the original data was collected as described in chapter 3 and Chapter 4 but the entire dataset was not taken directly to develop a model before eliminating irrelevant and unnecessary data. Originally, in this study, there were 23,930 records and thirty-five (35) attributes as described above. Here we had analysed the interaction of attributes to select the relevant data. We had used matrix correlation techniques which are the basis for factor analysis, canonical correlation, and other statistical techniques that reproduce the structure of the relationship between variables or input features. A visual display of the correlation matrix of the selected tax dataset is given in Fig. 4.2.

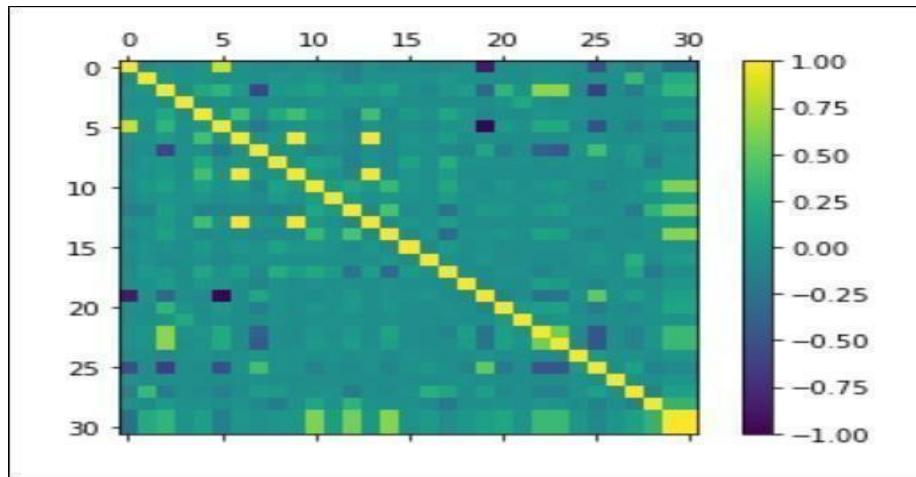


Figure 4.2 Matrix Correlation between Features before Pre-processing Phase

4.3.2 Data Cleaning

Consequently, data cleaning has become necessary to improve the quality of data and to improve the performance of accuracy. Removing the records that had incomplete, noisy (invalid) data and filling in missing values under each column. As a result, the researcher used MS-Excel 2016 built-in functions like search and replace, filtering, and auto-fill mechanisms, and Pandas library using Python to identify and fill missing values based on the help of exporters.

Handling Missing Values

Missing values refer to the values for one or more attributes in data that do not exist. In the real world, the missing values in a dataset are common and it is a malicious problem. Of course, this issue must be appropriately handled because neural network models cannot work with this kind of data. From the total 23930 records, the maximum missing values are 4320 records, which contain 18% based on attributes percentage. As shown below in Table 4.2 out of the selected 35 attributes of they have registered with missing values. Accordingly, the researcher reacted to take appropriate action to clean the data, we had used different methods such as dropping rows and columns manually when there is no option and the problem was known, we had used data imputation for numeric data by using the median strategy, and we used standardization feature scaling techniques. The missing values occurred for two reasons; the first one during data entry the clerk of the ITMD made a mistake and the other reason was the financial statements that are not filled by the taxpayers.

Table 4.2 Handling Missing Values

Number	Attribute name and their data type	Number of missing values	Data types
1	Annual_income_sales	2482	Numeric
2	Incomeclass	1047	String
3	Issueddate	4320	String
4	GrossProfit	284	Numeric
5	TotalExpense	176	Numeric
6	NetIncome	144	Numeric

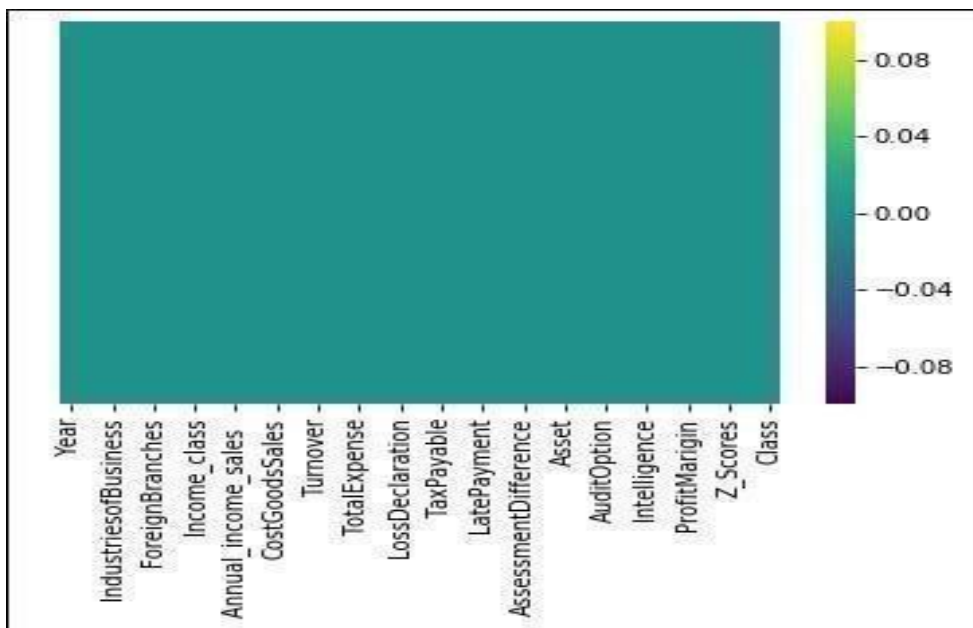
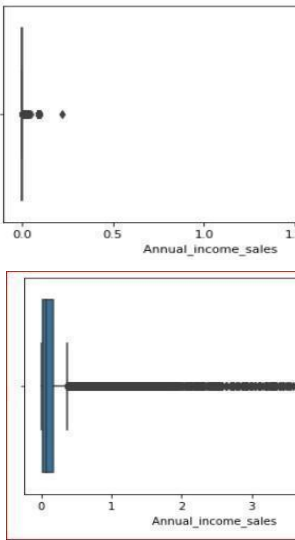
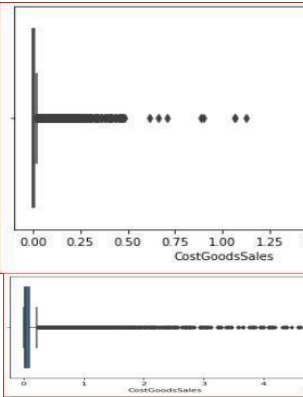


Figure 4.3 Diagrammatic view of Missing Value Handling

Handling Outliers

In this study, the researcher identified and detected noise or outlier value from the tax data by the help of domain experts, the identified outlier was corrected using manually, visualization method, and statistical techniques like skewness, median, etc. Accordingly, our data, we used attributes **Annual_income_sales** and

Cost_of_Goods_Sales as a sample to detect the outlier value using statically and visualisation techniques in addition to manually analysing as shown Table 4.5 *Table 4.3 Outlier Value Handling*

Attribute	Method to handle outlier value		
	Statically (median)		Visualisation (boxplot)
	Before median	After median	
Annual Income Sales	count 2.391900e+04 mean 1.198176e+07 std 1.629844e+08 min 0.000000e+00 25% 1.369998e+05 50% 5.656935e+05 75% 1.701872e+06 max 2.091295e+10	count 2.391900e+04 mean 4.479205e+06 std 4.302383e+06 min 0.000000e+00 25% 1.369998e+05 50% 5.656935e+05 75% 8.780027e+06 max 8.780027e+06	
Cost of Goods Sales	count 2.359200e+04 mean 1.306814e+06 std 3.781026e+06 min 1.000000e+04 25% 1.643026e+05 50% 3.557456e+05 75% 1.004693e+06 max 2.010132e+08	count 2.358100e+04 mean 1.265035e+06 std 3.125836e+06 min 1.000000e+04 25% 1.642366e+05 50% 3.554619e+05 75% 1.002466e+06 max 4.700694e+07	

The below table 4.5 shown that the field **Annual_income_sales** contains outlier value which means the max value before the median technique was $2.091295e+10$ but after using a median technique the max value becomes $8.780027e+06$ and using Visualization technique the outlier value in the right side at the middle the box indicates that value is the outlier. To remove the outlier value, we used to drop manipulation after sorting the data.

4.3.3 Encoding Categorical Data

In our dataset, there are four categorical columns, which are Business Type, Business Group, Income Class, and Risk Status. For this study, we had converted these data into a numeric data format using label encoding as described in Chapter

3. The result of label-encoded data is described in table 4.4.

Table 4.4 Label-Encoding Sample

Before Encoding		After Encoding
1	Stationary	Stationary --> 30
	Wholesale Trading	Wholesale Trading --> 32
2	Animal and Animal product trading	Animal and Animal product trading --> 4
3	Transportation and related service	Transportation and related service --> 31
4	Construction contractor	Construction contractor --> 13
5	Merchandise and Food grocery trading	Merchandise and Food grocery trading --> 22
6	Sewing	Sewing --> 29
7	Electronic and Electric ties	Electronic and Electric ties --> 14
8	Real estate	Real estate --> 26
9	Agriculture output, Hunting, Forestry and Fishing	Agriculture output, Hunting, Forestry and Fishing --> 3
10	Hotel and Restaurant	Hotel and Restaurant --> 18
11	Advertising	Advertising --> 2
12	supermarket trading	supermarket trading --> 39
13	printing service	printing service --> 37
14	Auctions	Auctions --> 1
15	wood and atena trading	wood and atena trading --> 41

Split Dataset into the Input Features and the Label

After putting the excel file into a single excel file and handling missing and outlier value problems, in this study we had split our dataset into input feature and label

class.Splitthedatasetintotheinputfeaturesas(X)andthelabelas(Y)asStatedinTable4.5.

Table4.5FeatureSplitSample

Featureorvariable	Nameformachine	Split
Independentvariable	X	Allcolumnsexceptclassone
Dependentvariable	Y	Classlabelonly

4.3.4 FeatureScaling

As described in Chapter 3 in Section 3.5.1 the dataset is scaled up by many methods.For this study, we had used the **Normalisation** rescaling method. Based on thenormalisation formula, we used the median strategy to transform the data into

therangeof[0,1]becausetherangeisfixedwhichisbettortoremovenegativeveranges.Now we have seen our data in array format, which is easy to process for the machineasenlighten inAppendix E.

4.3.5 TargetDatasetDescription

In this study, we had split our dataset into a train dataset and test dataset. The trainingdatasetis80%oftheentiredatasetandtheremainingisthetest dataset.

There are different variables to split the data set into the train and test data set. Inthis study,we used these variables such as (X_train,X_test, Y_train, Y_test,train_test_split, X, Y, Test_size, and random state). From the total 23536-targetdataset,80% of the records,which are 18828, take as training datasetand 4708 takeastest dataset basedontheabovevariablesdescribedinTable4.6asbelow.

Table 4.6 Target Dataset Splitting

Input Features (X)	Target Class (Y)	% Split
X-training	Y-training	80%
X-test	Y-test	20%

4.3.6 Build a Proposed Model

After splitting the target dataset, we can develop a fraud detection model on business income data using a deep learning algorithm, which is CNN that is described briefly in Chapter 2. As the main advantage of using the CNN algorithm for the detection of tax fraud, it is more robust and automated than classical machine learning algorithms [21]. In classical machine learning algorithms, there is a need to develop different algorithms for different problems.

Therefore, ML uses more handcrafted algorithms, but in CNN once we developed a model for the detection of business income tax fraud. Then we can apply for other related tax schedules like building rental income tax and employee income tax, so, which is easier to generalize

[20]. In this study to implement the CNN algorithm, each record in the tax dataset uses a 5x5 filter parameter and contains a centred, greyscale digit. We had installed the necessary libraries as described in Chapter 3.

As described in Appendix D the Target dataset contains 24 attributes including target class and 23536 records, which is ready for building a model. Then we can load the file as a matrix of numbers using the NumPy function and as a data frame using the Pandas libraries. There are twenty-three input variables and one output variable (the last column). As described above in Section 4.3.2 most of the attributes are derived attributes. Therefore, we were using only twenty-three attributes that are more suspicious for fraud based on experts and risk analysis criteria. Once the CSV file

isloadedintomemory,wesplitthetargetdatasetintothetraindatasetandtest

dataset as described in Section 4.3.5. The data was stored in a 2D array where the first dimension is rows and the second dimension is columns, e.g. [rows, columns] as referred in Appendix D.

Before building the model, we had normalized the values of the dataset from [0,255] to [0.5, 0.5] to make the network easier to train (using smaller, centred values usually lead to better results). We also reshape or resize each record from (5,5) to (5, 5, 1) because Keras requires the third dimension. As we had described in Chapter 3, Every Keras model is either built using the Sequential class, or the functional Model class. In this study, we used the simpler sequential model since the CNN is a linear stack of layers and the sequential constructor takes an array of Keras layers. As discussed before, for conducting this study, the python version 3.7 software is used. Here we used all CNN layers and CNN parameters to improve the network. We did more experiments using network depth by adding and removing convolutional layers, using dropout to prevent overfitting, and using fully connected layers for classification as we specified in Appendix D. We had used the loss function (binary cross-entropy) to evaluate a set of weights, Adam gradient based optimizer to search through different weights for the network because it automatically tunes itself and gives good results in a wide range of problems, and accuracy metric to collect and report during training since a classification. During training a model, for this study we had applied the training data (records or X_train and labels or Y_train), number of epochs (iteration over the entire dataset) to train for, and test data that is used during training to periodically measure the network's performance against data it has not seen before. We had achieved **84.64%** test accuracy after 300 epochs. We have trained our neural network on the entire dataset and we can evaluate the performance of the network on the same dataset. In this study, we had to return a list of two values. The first value is the loss of the model on the dataset and the second is the accuracy of the model on the dataset.

4.4 Training Components of the Proposed Model

In this study, the architecture is deployed with limited hardware resources and designed for only two classes. In order to find an appropriate model, a CNN model is designed which will work pretty well in a small number of datasets with very low computational resources like CPU and GPU. The proposed model has 4 convolution layers, fully connected layers, ReLU in the hidden layers is included as an activation

on

function to add nonlinearity during the training of the network, and dropout is included after the first two fully connected layers to prevent the problem of overfitting as described on Figure 4.4. The proposed model descriptions (model summary) are described in Appendix F.

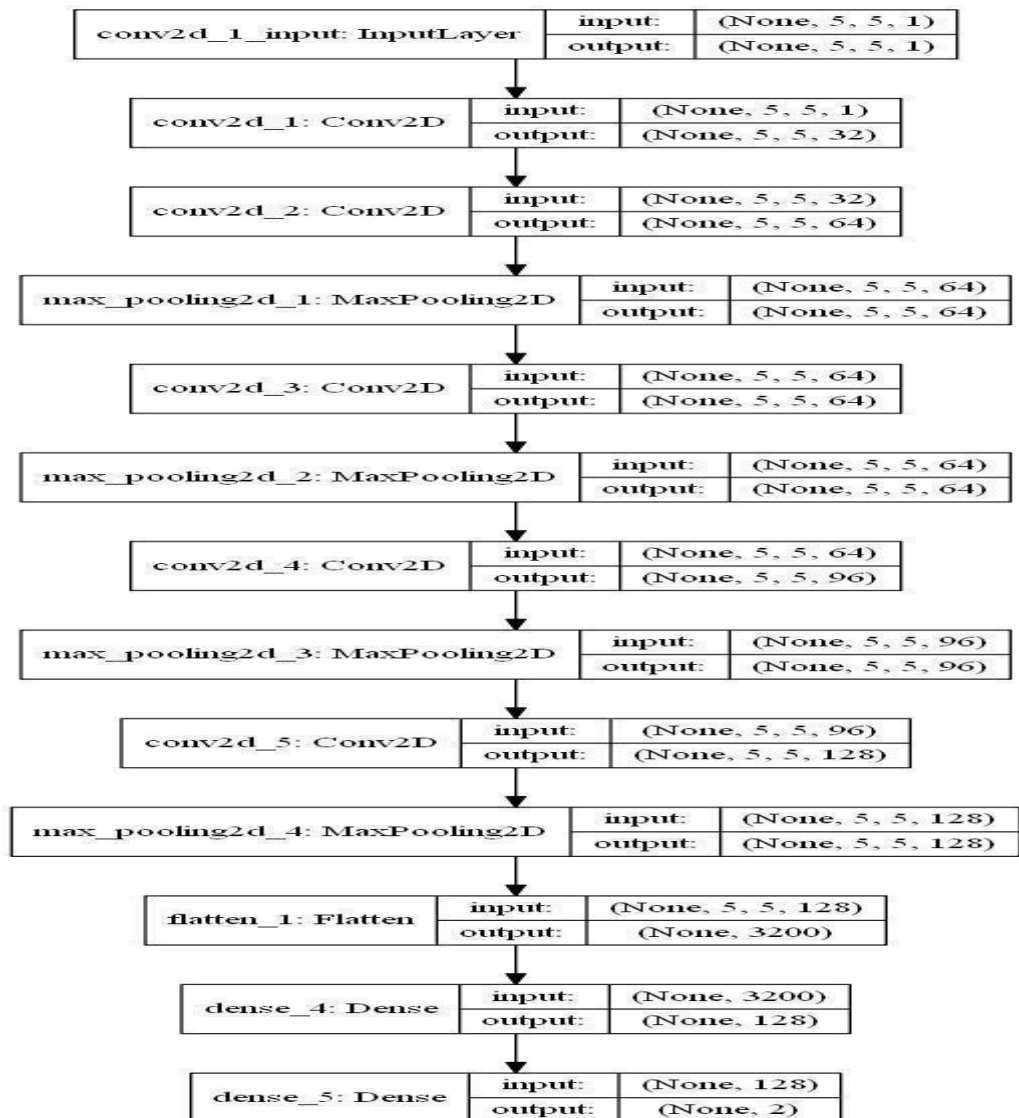


Figure 4.4 SVG Architecture of the Proposed Model

4.5 Evaluation and Prediction Stage

After the model is fit, predictions are made for all in the dataset, and the input rows and predicted class value is printed and compared to the expected class value.

We have used a Softmax activation function on the output layer, so the probability of the prediction is in the range between zero and one. In this study, classification accuracy metrics are used which is a recommended technique for classification problems and when all the classes of the dataset have the same number of samples[21]. In this technique, the dataset is divided into training, validation, and testing dataset. During the training, we can feed the validation split to the model to get performance metrics. The model returns the accuracy and loss of training data, and the accuracy and loss of validation data, which are training accuracy, validation accuracy, training loss, and validation loss. Therefore, we can plot loss and accuracy graphs with respect to epochs by using these metrics. Finally, the testing data (dataset that has not been used in either the training or validation sets) is given to the trained model to test the performance of the model, then the model returns accuracy and loss of the testing data which is never seen during the training.

4.6 Data Analysis

In this study first the dataset file format was prepared in Excel file format, which is in CSV format. After that, this file is fed to the machine using pandas and Numpy. The machines train the data and then we could analyse the feed data in different ways using Seaborn and matplotlib. Finally, from the train data we had developed the model, the model had been saved by JSON file extension or format.

CHAPTER FIVE

MODEL EXPERIMENTATION AND DISCUSSION ON RESULTS

5.1 Model Experimentation

This chapter describes the experiments made based on the described procedure in the previous Chapters. Accordingly, python programming language got a 65% share of the available ML tools (Weka, orange, Java, and R). This shows Python is the most popular machine-learning tool currently as described in Previous Chapters. We had used Python Programming Language because of the great number of packages with sufficient libraries and documentation is easily available [31] for DL tasks. In this study, we used an income tax dataset, which was prepared by ITMD and we adopted the supervised classification techniques. To develop a model in this study, first, we had split the dataset into the train dataset and test dataset. Then, we were reshaping the train and test dataset to rescale and normalize easily for the Keras model. After that, we fed the scaled and normalized data to the machine to develop a model. The model is implemented using Keras sequential model technique within the CNN algorithm as described in the Previous Chapter. These techniques had been implemented using an anaconda environment on python programming language tools within different libraries such as Pandas, NumPy, MatPlot, Seaborn, Keras, and TensorFlow. The description and evaluation presented the performances of the classification models. The methods, techniques, and algorithms of deep learning technology that were briefly explained in Chapters 3 and 4 were applied to accomplish the objective of, the study. For feature extraction convolutional layers with activation functions (ReLU) and max pooling component of CNN algorithm we had used.

5.2 Experiment Design

Before starting this experimentation part, the researcher discusses with the experts. This discussion focused on assessing the influential factors for being a taxpayer. Generally, the experts were discussing some of the most important features and the researcher pointed out the important points raised by the experts.

The features are Industry_of_business, SaleTurnoverRatio, Loss Declaration, TotalExpenses, Intelligence, Custom, Risk Status, Audit Option, Commencement, Taxpayable, Branches, SisterCompany, ForeignBranches, Asset, ProfitMargin, Late

payment, Refund, Turnover, Assessment Difference, Liability, Last audit, Tax Holiday and No_of_Emp had given a very high weight by the professionals. Consequently, in the experimentation part, the analysis and interpretation of the model depends on these attributes. However, this does not mean that the rest of the attributes have no importance, rather it is to note the weight given to these variables in the real world by the experts. As the experts explained, if a taxpayer's financial statement report has the following characteristics as having a higher probability to be fraud suspicious.

1. Intelligence value of taxpayers, high.
2. Commencement, Sales_turnover_ratio, Industry_of_business (construction, Import and Export), Branches, Foreign Branches, and Sister Companies values of taxpayers, high.
3. Turnover, Total Expense, Loss Declaration, Assessment (tax) Difference, and Profit Margin values of taxpayers, Late Payment values of taxpayers, high.
4. Tax Payable, Tax Holiday, and Profit Margin values of taxpayers, high.
5. No_of_Emp, Refund, Asset, Liability, Late Payment values of taxpayers, high.
6. Last Audit, Audit Opinion, Profit Margin, Custom, Risk status values of taxpayers, high.
7. Sales_turnover_ratio, low, Industry_of_business, Branches, Foreign Branches, Sister Companies, Commencement, Turnover, Total Expense, Loss Declaration, Tax Payable, Assessment (tax) Difference, no_of_Emp, Refund, Asset, Liability, Late Payment, Last Audit, Audit Opinion, Tax Holiday, Intelligence, Profit Margin, Custom, Risk status, all have high value depicted in Appendix A.

On the other hand, if a taxpayer financial statement report has the following characteristics as having a higher probability to be Non-fraud suspicious. Sales_turnover_ratio, Industry_of_business, Branches, Foreign Branches, Sister Companies, Commencement, Turnover, Total Expense, Loss Declaration, Tax Payable, Assessment (tax) Difference, no_of_Emp, Refund, Asset, Liability, Late Payment, Last Audit, Audit Opinion, Tax Holiday,

Intelligence, Profit Margin, Custom, Risk status, all have high, medium and low value. All final selected attributes used as an input for the experiment.

All experiments were performed in a computer with the configurations Intel(R)Core (TM) 2 CPU 2.16GHz, 16 GB RAM, and the operating system platform. A procedure or mechanism of how to test the model's quality and validity had needed to be set before the model was built. To perform the model

building process of this study, an 18828 training dataset was used to train the classification models. Classification models had implemented using Python with common deep learning libraries (i.e. NumPy, Scikit-Learn, Pandas, and Matplotlib) that contain libraries for data pre-processing, classification, and visualisation and CNN algorithms using DL Keras library. Once the classification model is developed, the performance of the model is checked out using the test data set. Percentage split test options are used for training and testing the classification model. This testing dataset was prepared by simple random sampling techniques from the target dataset.

In this study, three types of Experiments have been using to build the Deep learning models as shown in Table 5.1

Table 5.1 Experiment Used to Build Model

Experiments	Model type (Keras)	Description About Experiments
Experiment 1	Sequential	CNN Without Activation Function
Experiment 2	Sequential	Implementation of CNN with Activation Function
Experiment 3	Sequential	Implementation of CNN with regularisation Performance Improvement

5.2.1 ExperimentationI

Keras-CNN Model Experimentation without Activation function

(ReLU)BasedontheDLmodelframeworkthedatasetselection,andpre-processingtechniquesareappliedthenDLmodeltraininghas beenmade.Inthisexperiment,theresearcherappliedthesequentialKerasmodeltypeandf ollowedtheCNNalgorithm without Activation function (ReLU). The experimentation of this modelwasdonebyemployingthepercentagesplitclassificationmodels.Basedonthesetu ptheclassificationmodelhadbuiltandtheresultfoundfrom thismodels summarisedin Table5.2.

Table5.2ClassificationaccuracyusingKeras-CNNmodelwithoutActivationFunction.

Model	Numberofte stdatabasei nstances	Correct ly tclassifie dinstance	Incorrectly Classifiedi nstance	Correctly classified (%)	incorrectclassifi cation(%)
Keras-CNN	4708	3173	1535	67.4	32.6

As shown in the confusion matrix, the Keras-CNN experimentation withoutactivation function has classified 2875 dataset records correctly while 1833dataset records incorrectly. Thus, the Keras-CNN experimentation withoutactivation function the model scored an accuracy of 49.56%. This indicated thatthe Activation functions affect the performance of the model, which minimisedtheaccuracy aspresentedin AppendixH.

5.2.2 ExperimentationII

Keras-CNNModelExperimentationwithActivationFunction

Inthisexperiment,weappliedallparametersexceptregularisation.Inthisexperiment, the researcher applied the sequential Keras model type and followedthe CNN algorithm with the Activation function (ReLU) without regularisation. Theexperimentationofthismodelwasdonebyemployingthepercentagesplitclassificat ionmodels.

Based on the setup the classification model was built and the result found from this

Table 5.3 Classification accuracy using Keras-CNN model with Activation Function

Model	Number of test dataset instances	Correctly classified instance	Incorrectly Classified instance	Correctly classified (%)	incorrect classification (%)
Keras-CNN	4708	3959	749	84.09	15.91

As shown in the confusion matrix, the Keras-

CNN experimentation with activation function has classified **3959** dataset records correctly while **749** dataset records incorrectly. Thus, the Keras-CNN experimentation with the activation function model scored an accuracy of 84.09%. This indicated that the Activation functions better than the first experiment, which scored high accuracy but there was overfitting as described in the Next Section 5.3.

5.2.3 Experimentation III

Keras-

CNN Model Experimentation with Regularisation (Dropout) and Performance Improvement

In this experiment, we applied all parameters the same as the experiment I and II except regularisation and increased the epoch value. In this experiment, the researcher applied these sequential Keras model type the same as the previous Experiments and followed the CNN algorithm with regularisation and Performance Improvement to remove the overfitting. We had used dropout regularisation. The Experimentation of this model was done by employing the percentage split classification models. Based on the setup, the classification model was built and the result found from this model is summarised in Table 5.4.

Table 5. 4 Classification accuracy using Keras-CNN model with regularisation and Performance Improvement

Model	Number of test dataset instances	Correctly classified instance	Incorrectly Classified instance	Correctly classified (%)	Incorrect classification (%)
Keras-CNN	4708	3974	734	84.64	15.35

As shown in the confusion matrix, the Keras-CNN experimentation with regularisation and performance improvement had classified 3974 dataset records correctly while 734 dataset records incorrectly. Thus, the Keras-CNN experimentation with regularisation and performance improvement of the model scored an accuracy of 84.64%. This indicated that the regularisation and performance improvement affects the loss value to evaluate the model, which minimised the validation loss value as compared with Experiments I and II. In this experiment, the overfitting problem was solved by increasing the epoch's value, which is the iteration time greater than the previous experiments of the model, scoring an accuracy of **84.64%**. This indicated that the dropout and epochs minimise the overfitting of the model because it trains more than the rest of the experimentations.

5.3 Analysis and Discussion of Results

In this section, we show the results obtained from different models. Comparing different techniques and selecting the best model for developing tax fraud detection is one of the objectives of this study. Detailed analysis of each model is made in the below sections.

5.3.1 Analysis of Experimentation I

In this Experiment, the models were used Keras-CNN without Activation Function. The model had been tested using the test validation technique. With this test, we evaluated the performance of the model against actual dataset entries. Specifically, in Figures 5.1 and 5.2, we had shown a comparative graph of the performance of the models from loss rate and accuracy using two target classes corresponding to 0 and

1. The result shows that the model has scored less performance than the rest based on the metrics. As described the confusion matrix in Appendix H.

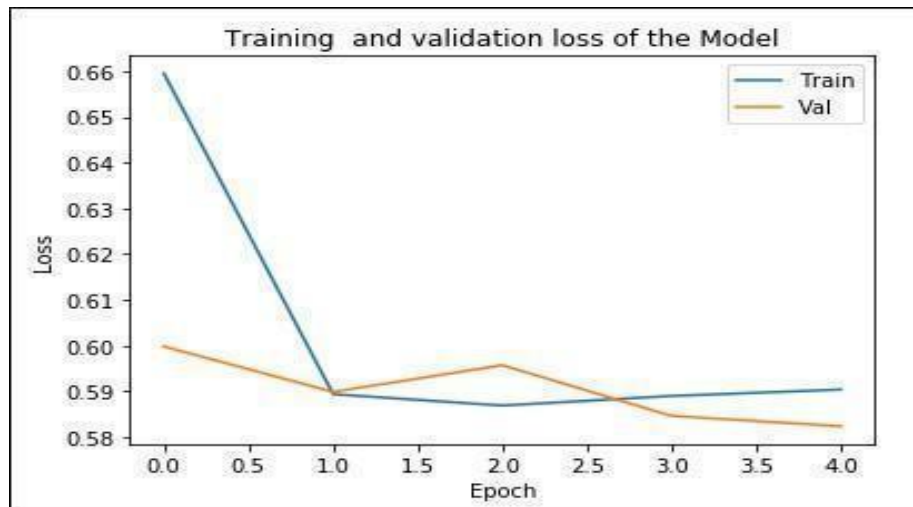


Figure 5.1 Loss-epoch diagram visualisation on Experiment I

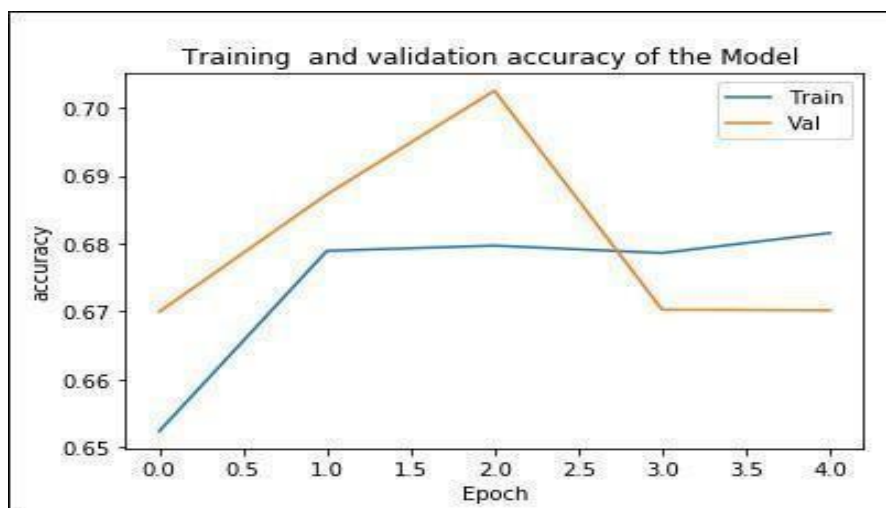


Figure 5.2 Accuracy-epoch diagram visualization on Experiment I

5.3.2 Analysis of Experimentation II

In this experiment, the models used the Keras-CNN algorithm with Activation Function. The model had been tested using the test validation technique.

With this test, we have evaluated the performance of the models against actual dataset entries. Specifically, in Figures 5.3 and 5.4, we had shown a comparative graph of the performance of the models from loss rate and accuracy using two target classes corresponding to 0 and 1. As shown in Figure 5.3 and Figure 5.4 the model had overfitting on train and test data, which is the train, and test data needs overfitting removal methods.

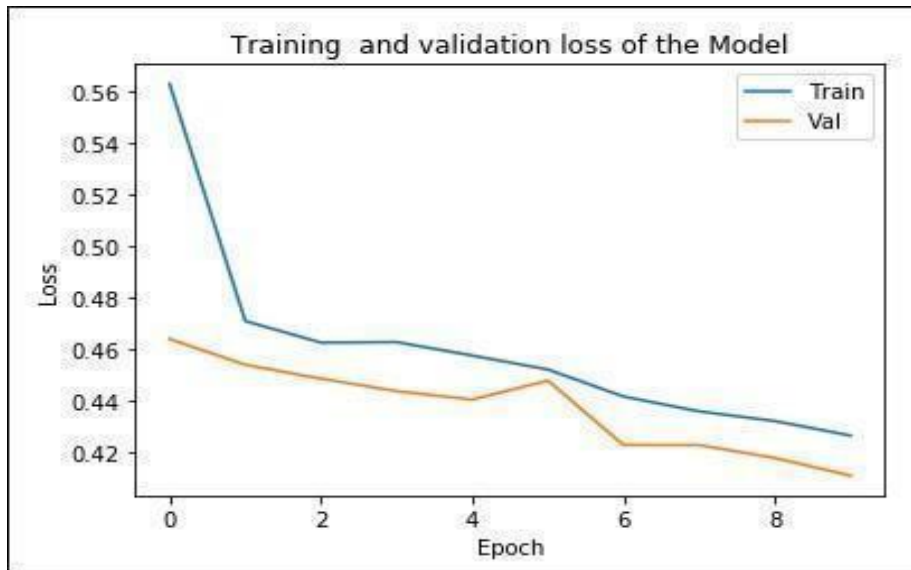


Figure 5.3 Loss-epoch diagram visualisation on experiment II

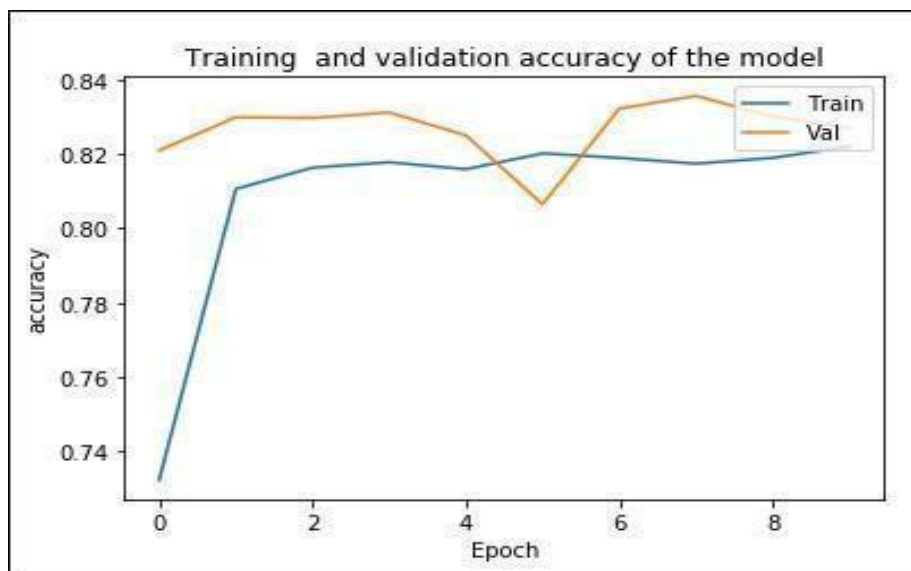


Figure 5.4 Accuracy-epoch diagram visualization on experiment II

5.3.3 Analysis of Experimentation III

In this experiment, the models were used Keras-CNN within dropout regularisation and performance improvement value which was the epoch. The model had been tested using the test validation technique. With this test, we had evaluated the performance of the models against actual dataset entries. Specifically, in Figures 5.5 and 5.6, we had shown a comparative graph of the performance of the models from loss rate and accuracy using two target classes corresponding to 0 and 1. The result showed that the model has scored higher performance than the rest based on the metrics and there is no overfitting on the training and test dataset because in this experiment, we had used dropout regularisation and we had increased the epoch

value. This indicated that the train or iteration increased the performance of the model and also increased in deep learning neural network concept.

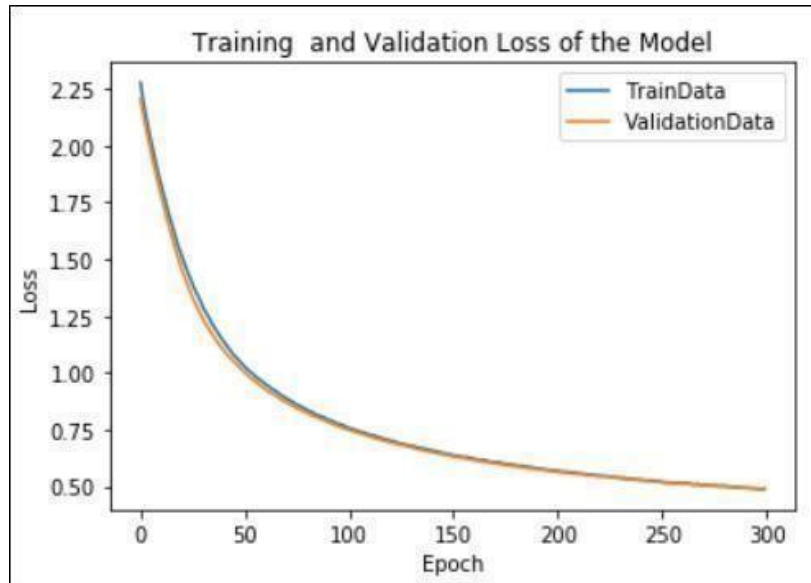


Figure 5.5 Loss-epoch diagram visualization on Experiment III

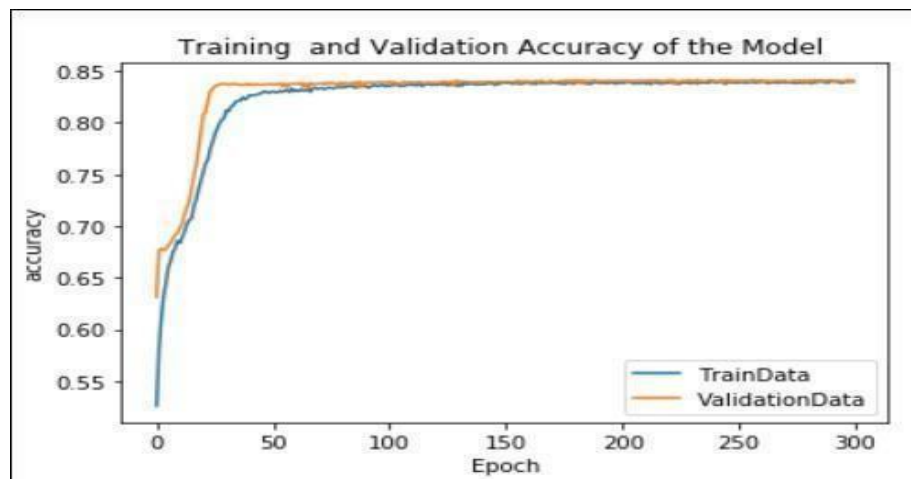


Figure 5.6 Accuracy-epoch diagrams visualization on Experiment III

5.4 Visualising the Proposed Model

In this study, we used Matplotlib and Seaborn libraries to create graphs such as LinePlots, Histograms, Three-dimensional plots, Steam plots, Bar charts, Pie charts, Tables, Scatter plots, based on the demand of the problem at hand. By using these libraries, we had evaluated the Under fitting or Overfitting by Visualising the training loss vs. validation loss or training accuracy vs. validation accuracy over a number of epochs is a good way to determine if the model has been sufficiently

trained. We had adjusted the Hyper parameters: Hyper parameters such as the number of nodes per layer of the Neural Network and the number of layers in the Network can make a significant impact on the performance of the Model. Developing a model is not a success because the model should be checked out by the performance evaluation method, which is the confusion matrix, and ROCAUC curve.

Confusion matrix

A confusion matrix summarises the number of instances predicted correctly or incorrectly by a classification model as described in Appendix I. The developed model classified correctly **84.64%** of instances and classified incorrectly **15.35%** of instances. The different values of the Confusion matrix are explained in Figure 5.7 based on Experiment III.

- ❖ True Positive (TP) = 2364; meaning 2364 positive class data points were correctly classified by the model
- ❖ True Negative (TN) = 1610; meaning 1610 negative class data points were correctly classified by the model
- ❖ False Positive (FP) = 359; meaning 359 negative class data points were incorrectly classified as belonging to the positive class by the model
- ❖ False Negative (FN) = 375; meaning 375 positive class data points were incorrectly classified as belonging to the negative class by the model

This turned out to be a decent classifier for our dataset considering the relatively large number of true positive and true negative values as shown in Figure 5.7.

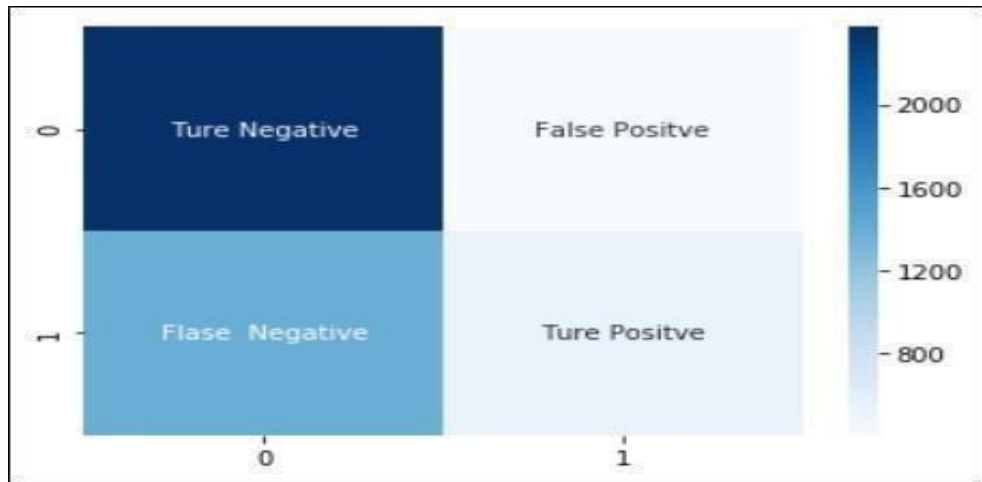


Figure 5.7 TN, TP, FN, FP Confusion Matrix Description.

ROC Curve and AUC of the Model

The ROC curve is good for viewing how the model behaves on different levels of false positive rates [54] and the AUC (the Area under the Curve) are simple ways to view the results of a classification. For this study using the True Positive Rate (TPR) and False Positive Rate (FPR) formula, the result of ROC AUC in our experiments scored 0.85 or 85% as shown in Figure 5.8, which is based on the AUC concept.

Table 5.5 The Requirement of ROC Curve

Classification Report	Precision	Recall	F1_score	Support
Fraud	0.82	0.81	0.87	1923
NonFraud	0.86	0.87	0.87	2723
Sum	-	-	-	4708

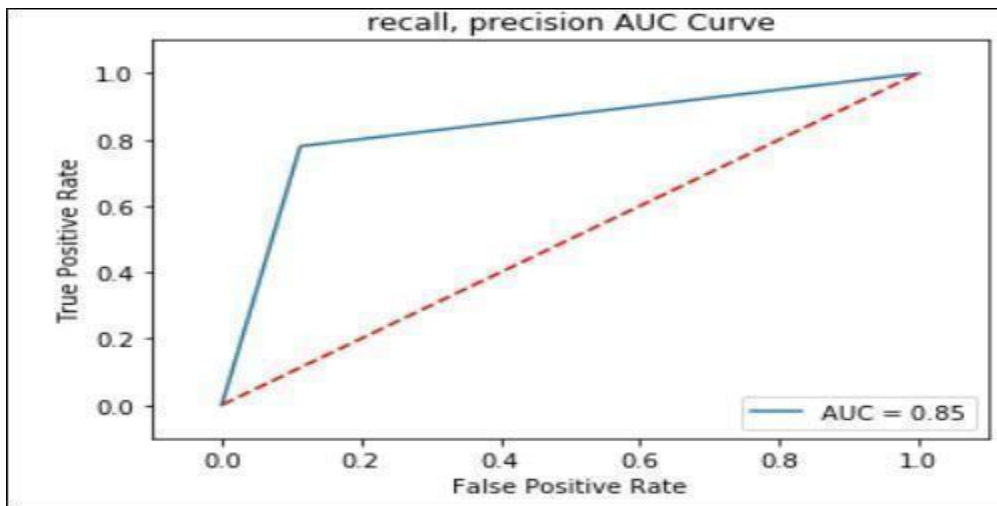


Figure 5.8 Precision Recall AUC Curve Description Table

e5.6 Summary of the Experimentations

Experiment	#1	#2	#3
Accuracy(%)	67	84.09	84.64
Time taken to build a model(sec)	00:26.750706	3:03.141026	0:03:58.697922
Avg. Precision	0.68	0.82	0.88
Avg. Recall	0.62	0.80	0.87
Avg. ROC	62	84	85

CHAPTER

SIX CONCLUSION AND RECOMMENDATIONS

6.1 Conclusion

The technology of deep learning has increasingly become very popular and proved to be relevant for many sectors such as tax, insurance, airline, telecommunications, banking, and healthcare industries. Particularly in the tax system, Deep learning technology has been applied for fraud detection. Tax fraud is the most challenging problem in the tax system. In this study, an attempt has been made to apply deep learning technology to detect tax fraud. The machine learning process model has followed while undertaking the experimentation. This process model embraces data collection, preparation of the data, creating a Model, evaluation of the developed model, and checking the prediction value of the model. The data used in this study had gathered from the Main database centres, which is ITMD. Once the data has been collected, then the data has been pre-processed and prepared in a suitable format for the deep learning tasks. This phase took considerable time.

The study was then conducted in two sub-phases, first, the phase of data pre-processing followed by the model-building phase. The initial data collected from MOR did not incorporate the target class for this study. The data pre-processing phase has been conducted using pandas, NumPy, and Seaborn for segmenting the data into the target classes of FRAUDSUSPICIOUS and NONFRAUDSUSPICIOUS. By changing the parameters of the algorithm three different CNN Experiments have been conducted for generating a reasonable model. The models from these three experiments are interpreted and evaluated. Among the three Models, Experiment I has shown less accuracy value. The accuracy value of this experiment is 67.4% which is the Activation function value that affects the performance of the Model. The model developed with the incremental epoch values and adding the regularisation (dropout) parameters has shown a better classification accuracy of 84.64% on the training dataset. This model is then evaluated with a separate test dataset and scored an accuracy of 84.41% in classifying new tax datasets as fraud and Nonfraud suspicious claims. This indicated that the iteration or training time increases the performance of the model also increased and the dropout regularisation avoids the overfitting value during training a model. A deep learning-based fraud detection model for the tax system in Ethiopia

that used to achieve better performance. In general, the results from this study are very promising. The study has shown that it is possible to identify those fraudsuspicious tax claims and suggest concrete solutions for detecting them, using deeplearningtechniques. The proposed model is analysed based on various key performance indicators, which involves the statistical parameters of precision, recall, overall accuracy, and F1-measure. The CNN observations of the performance indicators are 84% (precision), 86% (recall), 84.64% (overall accuracy), and 87% (F1-measure). CNN is observed to be the best performer among all of the parameters except the precision, which is a least important factor among all four KPIs. This shows the efficiency of CNN classification with unnecessary feature correction. In the future, the fraud detection model on tax data can be improved further by using deeplearning with convolutional features upto multiple levels.

6.2 Recommendations

This study is mainly conducted for academic purposes. However, the results of this study are found promising to address the practical problems of tax fraud. This study work can contribute a lot towards a comprehensive study in this area in the future, in the context of Ethiopia. The results of this study have also shown that Deep Learning technologies particularly the CNN techniques in the Keras platform are well applicable in the efforts of tax fraud detection. Hence, based on the findings of this study, the following recommendations are forwarded.

The model-building process in this investigation was carried out in two sub-phases.

For data pre-processing the researcher uses the data processing tools in Python Programming language with in whereas for classification CNN algorithm. However, the results were encouraging, but we were using only the CNN algorithm. Therefore, Further investigation needs to be done using other deep learning techniques such as RNN and AutoEncoders. In a work, only a limited number of all attributes are available with their values in the database of the authority. There are inconsistencies and missing values in the database. There is no data related to the number of withholding in the firms, the total VAT, and TOT. Since data is the most important component in Deep learning study, the authority has to design a data warehouse where operational and non-operational data can be kept.

- ❖ In this study, we did not consider indirect tax types. Future research can be conducted on these taxation systems.
- ❖ Fraud does not only occur in tax collection, but it can also occur within the authority of experts, auditors, and other staff. These can also be taken as another area for further research.
- ❖ We recommended that for information exchange, and reporting purposes different communication methods such as websites, applications, and other systems were better to facilitate the activities between the taxpayer and the organization.

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APPENDICES

Appendix A: Description of Original Dataset Features

No.	AttributeName	Data Type	Description
1	TIN	Number	Taxpayer transaction identification number uniquely
2	Year	Number	The taxpayers registered year
3	BusinessType	String	The taxpayers business activities they work
4	Businessgroup	String	Taxpayer business sector based on a similar character
5	Annual_income_sales	Number	Taxpayer annual sales income
6	Income class (Category)	String	Category of the taxpayer which is A, B, C
7	Sales_turnover_ratio	Number	It describes the ratio of taxpayer's current annual income sales and the previous annual income sales
8	CGS (Cost of GoodSales)	Number	Which indicates the purchasing of goods before sale
9	GP(GrossProfit)	Number	The different compute of CGS and annual income sale Turnover
10	Industry_of_business	Number	Describes business type
11	Branches	Number	Number of Branches existence

12	ForeignBranches	Number	NumberofforeignBranchesexistence
13	Sister Companies	Number	Numberofsistercompaniesexistence
14	Commencement	Number	Taxpayersexistenceonbusiness
15	Turnover	Number	Sizeof Business/Turnover ofbusiness

16	TotalExpense	Number	These costs consist primarily of management fees andadditionalexpensesuchastradingfees,legalfees,auditorfeesandotheroperationalexpenses
17	ExpenseRatio	Number	Theratioofturnoverandaveragetotalexpenditure
18	Netincome	Number	NetincomethedifferencebetweenGpandExpenses.taxiscalculatedonit
19	LossDeclaration	Number	Numberof lossdeclarationfor serialyear
20	TaxToPay	Number	Amountoftaxtobepaid
21	TaxPayable	Number	Paidtaxdifferencebetweensucceedingyear
22	Assessment Difference	Number	The difference between the existence and the current one
23	No_of_Emp	Number	The number of employee working in the company

24	Refund	Number	Differenceinrefundamountclaimed/Ataxcredit is notlimitedbytheamountofanindividual'staxliability.
25	Asset	Number	Average %ofthechangeinthetotalassetfrom thepreviousyear whenthe deviationisnegative
26	Liability	Number	Average%ofchangeintotalliabilityfromthepreviousyearwhe nthedeviationispositive
27	Date	String	Thetaxpayerstaxauditeddate
28	LatePayment	Number	Taxpayer'sCompliance:-Number oflatepaymentsinthelasttwoyears
29	LastAudit	Number	ComparisontoDateofPreviousAudit
30	AuditOpinion	Number	Type ofauditoption
31	TaxHoliday	Number	Theavailabilityoftax
32	Intelligence	Number	3rdpartytaxinformationandintelligence
33	ProfitMargin	Number	Theratioofgrossprofitwithturnovertoidentifylowandhighprofit
34	Custom	Number	Customsprofile- basedoncomplianceleveloncustomsoperation(red,geen,yellow)
35	Riskstatus	String	Thestatusofriskwhichishigh,mediumandlevel

Appendix B: Sample Source Code

```
from __future__ import print_function
import Keras
#from keras.datasets import mnist
from keras.utils import
to_categorical
from keras.models import
Sequential
from keras.layers import Dense, Dropout,
Flatten
from keras.layers import Conv2D,
MaxPooling2D
from keras import backend as K
from sklearn.model_selection import train_test_split
import numpy as np
from numpy import
array
#read the file
dataset = pd.read_csv("C://Users//hp//Desktop//weka//final//binarizationtrain.csv",
encoding='latin2')
#change into array
formatX = array(dataset.iloc[:, 1:])
X = np.resize(X, (X.shape[0], img_rows, img_cols))
Y = to_categorical(array(dataset.iloc[:, 0]))
#split the dataset into train and test dataset
(xtrain, Xtest, ytrain, Ytest) = train_test_split(X, Y,
test_size=0.2,
random_state=2)
xtrain = xtrain.reshape((xtrain.shape[0], img_rows,
img_cols, 1))
Xtest = Xtest.reshape((Xtest.shape[0], img_rows, img_cols, 1))
xtrain = xtrain.astype('float32')
Xtest =
Xtest.astype('float32')
xtrain /=
255-0.5
Xtest /= 255-
0.5
print(xtrain.shape[0], 'train samples')
print('x_train shape:',
xtrain.shape)
print(Xtest.shape[0],
'test samples')
print('x_train shape:',
Xtest.shape)
model = Sequential()
model.add(Conv2D(64,
kernel_size=(1, 1),
activation='relu',
kernel_regularizer=regularizers.l2(0.01),
kernel_initializer='he_normal',
input_shape=input_shape))
model.add(Conv2D(64, (1, 1),
activation='relu',
kernel_regularizer=regularizers.l2(0.01)))
model.add(MaxPooling2D(pool_size=(1, 1)))
model.add(Dropout(0.5))
model.add(Flatten())
model.add(Dense(128,
activation='relu',
kernel_regularizer=regularizers.l2(0.01)))
model.add(Dropout(0.5))
model.add(Dense(num_classes,
activation='softmax',
kernel_regularizer=regularizers.l2(0.01)))
Model.compile
(loss='binary_crossentropy',
optimizer='Ada
```

m',


```
Metrics=  
['accuracy'])exp4=model.fit(  
xtrain,ytrain,batch_size=batc  
h_size,epochs=epochs,  
verbose=1,validation_data=(Xt  
est,Ytest))  
score=model.evaluate(Xtest,Ytest,verbose=0)print('Testlo  
ss:',score[0])  
print('Testaccuracy:',score[1])  
# predict the first five test  
datapredicts=np.round(model.predict(Xtes  
t),0)#printthepredictionmodel
```

Appendix C: Sample CNN Trained Model

```
y: 0.8550
Epoch 290/300
18828/18828 [=====] - 1s 29us/step - loss: 0.5048 - accuracy: 0.8436 - val_loss: 0.5117 - val_accurac
y: 0.8405
Epoch 291/300
18828/18828 [=====] - 1s 29us/step - loss: 0.5039 - accuracy: 0.8475 - val_loss: 0.5084 - val_accurac
y: 0.8388
Epoch 292/300
18828/18828 [=====] - 1s 31us/step - loss: 0.5041 - accuracy: 0.8420 - val_loss: 0.5087 - val_accurac
y: 0.8422
Epoch 293/300
18828/18828 [=====] - 1s 33us/step - loss: 0.5000 - accuracy: 0.8482 - val_loss: 0.5028 - val_accurac
y: 0.8396
Epoch 294/300
18828/18828 [=====] - 1s 33us/step - loss: 0.5009 - accuracy: 0.8454 - val_loss: 0.5032 - val_accurac
y: 0.8437
Epoch 295/300
18828/18828 [=====] - 1s 32us/step - loss: 0.4976 - accuracy: 0.8475 - val_loss: 0.4998 - val_accurac
y: 0.8424
Epoch 296/300
18828/18828 [=====] - 1s 32us/step - loss: 0.5009 - accuracy: 0.8454 - val_loss: 0.5013 - val_accurac
y: 0.8437
Epoch 297/300
18828/18828 [=====] - 1s 32us/step - loss: 0.4948 - accuracy: 0.8480 - val_loss: 0.4987 - val_accurac
y: 0.8424
Epoch 298/300
18828/18828 [=====] - 1s 33us/step - loss: 0.4979 - accuracy: 0.8457 - val_loss: 0.4978 - val_accurac
y: 0.8437
Epoch 299/300
18828/18828 [=====] - 1s 33us/step - loss: 0.4949 - accuracy: 0.8496 - val_loss: 0.4952 - val_accurac
y: 0.8407
Epoch 300/300
18828/18828 [=====] - 1s 33us/step - loss: 0.4913 - accuracy: 0.8477 - val_loss: 0.4958 - val_accurac
y: 0.8441
```

Appendix D: The Result of Actual Values and Predicted/Expected Values

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,0.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>1(expected1)

[1.0,0.0,1.0,1.0,0.0,0.0,0.0,1.0,1.0,1.0,1.0,0.0,1.0,1.0,1.0,0.0,1.0,1.0,0.0,1.0,0.0,1.0, 0.0,0.0, 0.0, 0.0, 1.0, 1.0, 0.0, 1.0, 1.0, 1.0, 1.0, 0.0]=>0(expected0)

[1.0,1.0,1.0,1.0,1.0,0.0,0.0,1.0,1.0,1.0,1.0,0.0,1.0,1.0,1.0,0.0,1.0,0.0,0.0,0.0,0.0,1.0, 0.0,0.0,0.0, 1.0,1.0,0.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0,0.0,1.0,1.0,0.0,0.0,0.0,1.0,1.0,1.0,1.0,0.0,1.0,1.0,1.0,0.0,1.0,1.0,0.0,1.0,0.0,1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0, 1.0,1.0, 1.0,1.0, 1.0,1.0,1.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0,1.0, 1.0,1.0,0.0,0.0,0.0,1.0,1.0, 1.0,1.0, 1.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,0.0, 0.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,0.0, 0.0,1.0, 1.0,1.0,0.0, 1.0]=>1(expected1)

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,0.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected1)

[1.0,1.0, 1.0,1.0,0.0,0.0,0.0,1.0, 1.0,1.0, 1.0,0.0, 1.0, 1.0,1.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0, 0.0, 1.0,1.0,0.0,0.0,0.0, 1.0, 1.0, 1.0, 1.0, 1.0, 1.0, 1.0, 0.0, 1.0, 0.0, 0.0, 1.0, 0.0, 1.0, 0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0,1.0, 1.0,1.0,1.0,0.0,0.0,1.0, 1.0, 1.0,1.0, 0.0,1.0, 1.0,1.0, 0.0,1.0, 0.0, 0.0,0.0, 0.0, 1.0,0.0, 0.0,1.0,1.0,1.0,0.0,0.0,1.0, 1.0, 1.0, 1.0, 0.0]=>0(expected0)

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,1.0, 0.0,1.0, 0.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

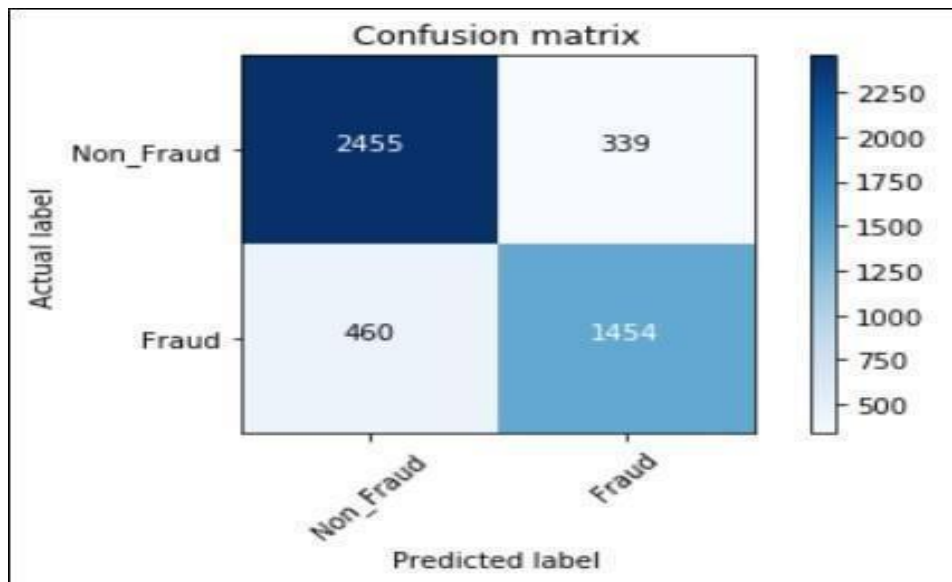
[1.0,0.0, 1.0,1.0,1.0,0.0,0.0,1.0,1.0, 1.0,1.0, 1.0,1.0, 1.0,1.0, 0.0,1.0, 0.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 1.0,1.0,0.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>1(expected0)

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0, 1.0,1.0, 1.0,0.0, 1.0,1.0,1.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0, 0.0, 0.0, 0.0, 1.0, 1.0, 0.0, 1.0, 0.0, 1.0, 1.0, 0.0]=>0(expected0)[1.0,0.0,1.0,1.0, 0.0, 0.0, 0.0,1.0,1.0,1.0,1.0,0.0,0.0,1.0,1.0,0.0,0.0,1.0,1.0,0.0,0.0,1.0,0.0,1.0,0.0,0.0,0.0,0.0,1.0,1.0, 0.0,1.0,1.0, 1.0,1.0, 0.0]=>0(expected1)

[1.0,1.0, 1.0,1.0,0.0,0.0,0.0,1.0,1.0, 1.0,1.0, 0.0,1.0, 1.0,1.0, 0.0,1.0, 0.0,1.0, 1.0,0.0, 1.0, 0.0,0.0,0.0, 0.0,1.0,1.0, 0.0,1.0, 1.0,1.0,1.0, 0.0]=>0(expected0)

[1.0,0.0, 1.0,1.0,0.0,0.0,0.0,1.0, 1.0,1.0, 1.0,0.0, 1.0, 1.0,1.0, 0.0,1.0, 1.0,0.0, 1.0,0.0, 1.0, 0.0,0.0,0.0,0.0,1.0,1.0,0.0,1.0,1.0,1.0,1.0,0.0]=>0(expected0)

AppendixE: ConfusionMatrixandClassificationReport



```

classification_report:
      precision    recall  f1-score   support

 fraud           0.00     0.00     0.00         41
nonfraud         0.99     1.00     1.00        4667

 micro avg       0.99     0.99     0.99        4708
 macro avg       0.50     0.50     0.50        4708
weighted avg     0.98     0.99     0.99        4708
samples avg     0.99     0.99     0.99        4708

```

AppendixF:ModelSummary

```

Model summary about CNN Algorithm:

Model: "sequential_12"
-----
Layer (type)                Output Shape              Param #
-----
conv2d_22 (Conv2D)          (None, 6, 6, 64)         128
conv2d_23 (Conv2D)          (None, 6, 6, 64)        4160
max_pooling2d_14 (MaxPooling (None, 6, 6, 64)         0
dropout_15 (Dropout)        (None, 6, 6, 64)         0
flatten_11 (Flatten)        (None, 2304)              0
dense_20 (Dense)            (None, 128)               295040
dropout_16 (Dropout)        (None, 128)               0
dense_21 (Dense)            (None, 2)                 258
-----
Total params: 299,586
Trainable params: 299,586
Non-trainable params: 0

```

AppendixG:Interview

1. Howdotheauditorsauditthetaxpayers?
2. Whichtaxpayersgetpriorityfromtheauditors?
3. Howistheprocessoftheauditingtask?
4. Whatisthemaintoolusedbyauditorsduringauditactivities?
5. Whatisthecurrentactivitytoprotectsuspectsoffraud?
6. Whatarethecriteriatodetect fraudstersinyourorganization?